



Academic Libraries in Action: Collaborative Efforts to Advance Al Literacy in Hong Kong, China

攜手前行: 中國香港學術圖書館發展 AI 素養的角色與展望

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Head, Research & Learning Support
The Chinese University of Hong Kong Library
China



My Background





Collaborative Approach

International Federation of Library Associations and Institutions (IFLA)

Hong Kong Library Association (HKLA)

Joint University Librarians Advisory Committee (JULAC)

Chinese University of Hong Kong Library (CUHK Library)





IFLA Trend Report 2024 趨勢報告



First edition published on 30 September 2024, a revised one was issued on 30 January 2025.

https://repository.ifla.org/items/ae4dfcc0-8def-4318-8c4c-7f0507d15609







IFLA Trend Report 2024 趨勢報告

Trends	IFLA Trend Report 2024	
Trend One	Knowledge practices are changing	
Trend Two	Al and other technologies are transforming society	
Trend Three	Trust us being renegotiated	
Trend Four	Skills and abilities are becoming more complex	
Trend Five	Digital technologies are unevenly distributed	
Trend Six	Information systems are using more resources	
Trend Seven	People are seeking community connections	



IFLA Academic and Research Libraries Section



WHO WE ARE WHAT WE DO NEWS EVENTS RESOURCES JOIN US SEARCH Q





Country Trends Report





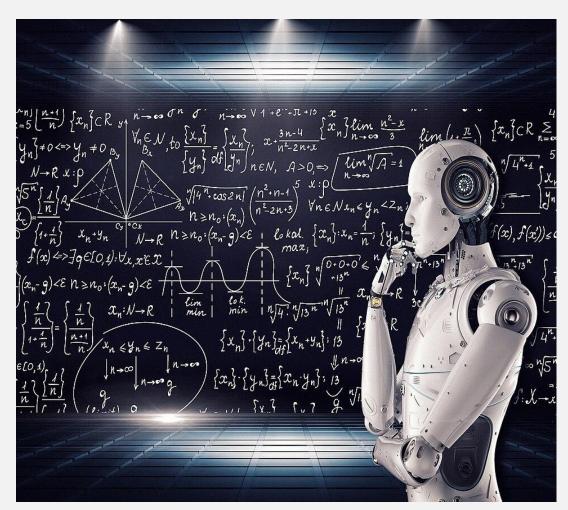
Trends	IFLA ARL Country Trend Report 2024	IFLA Trend Report 2024
Trend One	Open Access and Open Science Initiatives	Knowledge practices are changing
Trend Two	Artificial Intelligence (AI) and	Al and other technologies are
Trend Three	Technology Integration Collection Development and Resource Sharing	transforming society Trust us being renegotiated
Trend Four	Professional Development and Staff Retention	Skills and abilities are becoming more complex
Trend Five	Collaboration and partnerships	Digital technologies are unevenly distributed
Trend Six	Cultural and Social Initiatives	Information systems are using more resources
Trend Seven		People are seeking community connections



Al Literacy

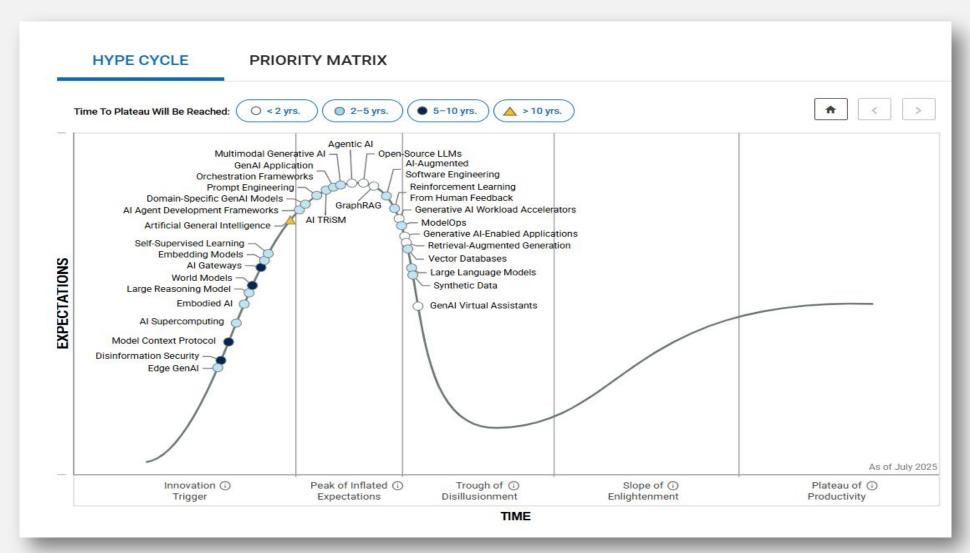
"Al literacy as a set of competencies that enables individuals to critically evaluate Al technologies; communicate and collaborate effectively with Al; and use Al as a tool online, at home, and in the workplace."

Long, D., & Magerko, B. (2020, April). What is Al literacy? Competencies and design considerations. In *Proceedings of the 2020 CHI conference on human factors in computing systems* (pp. 1-16).



Source: a work by mikemacmarketing from https://www.flickr.com/photos/152824664@N07/30212411048/

Hype Cycle for Generative AI, 2025



Source: Gartner

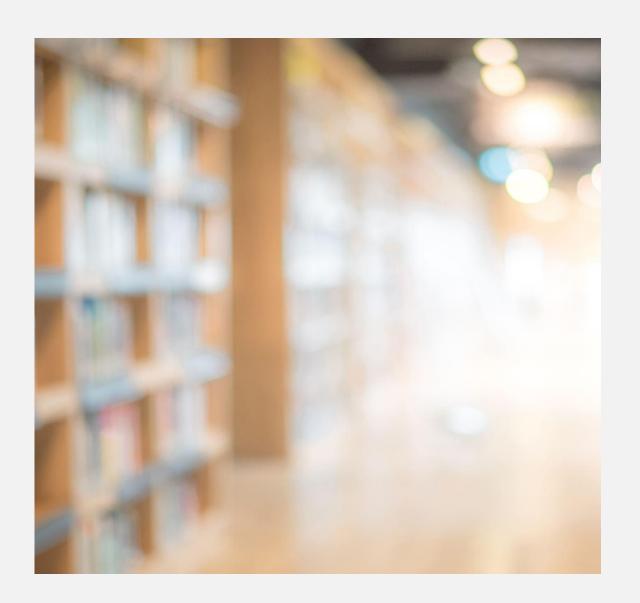








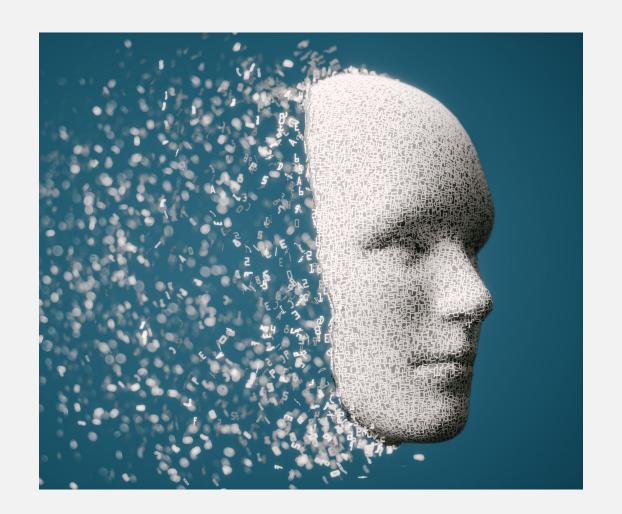
- Established in 1958
 - Academic Libraries
 - Public Libraries
 - School Libraries
 - Special Libraries





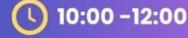
HKLA Professional Development Committee Talks

- Focus on Al
- Starting from May 2025
- Explore the evolving role of AI and emerging technologies in the library landscape.
- Open to HKLA and non-HKLA members
- Recordings + Powerpoints
- E-certificate



Navigating the Future of Libraries: Al and Emerging Technologies

24 MAY 2025



TRANSDISCIPLINARY DISCOVERY COMMONS (TDDC),
LEVEL 2, AU SHUE HUNG MEMORIAL LIBRARY,
HONG KONG BAPTIST UNIVERSITY



ONLINE VIA ZOOM



Mr. Christopher Chan
University Librarian
Hong Kong Baptist University



Mr. Benjamin Meunier
University Librarian
The Chinese University of Hong Kong



REGISTER NOW



Mr. Ryun Lee

Head, Digital Initiatives
The Chinese University of Hong Kong



Chan, C., & Meunier, B. (2025). Navigating the Al Revolution: Librarian Perspectives in China's Greater Bay Area. New Review of Academic Librarianship, 1–21. https://doi.org/10.1080/13614533.2025.2466513



- Conducted in research libraries across China's Greater Bay Area
- 107 respondents: Hong Kong: 67, Guangdong: 33, Macau: 7

Attitudes Toward AI Tools

Positive: 61%, Neutral: 34%, Negative: 5%

m Importance of Library Support for Al Tools

•Extremely important: 15%

Very important: 31%

Moderately important: 39%

•Not important: 15%

🖍 Key Needs Identified

- Staff training on AI tools
- •A forum for experience sharing in AI applications

Al Tools for Literature Review: A Practical Guide for Librarians

27 JUNE 2025



3:00 -5:00 PM



ONLINE VIA ZOOM



Ms. Aster Zhao

Research Support Librarian and Engineering Librarian

The Hong Kong University of Science and Technology

































Zoom Webinar Series

LLMs Made Simple: Your Journey from Beginner to Al Application Builder

26 SEPTEMBER (FRI) Setting Up and Deploying AI-Powered Applications Locally with Ollama

2:30 PM - 4:00 PM (HKT) | English

17 OCTOBER (FRI) Deploying Generative AI with Azure OpenAI Service and Hugging Face

2:30 PM - 4:00 PM (HKT) | English

31 OCTOBER (FRI) Getting Started with n8n: Create Your First No-Code Application

2:30 PM - 4:00 PM (HKT) | English

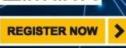


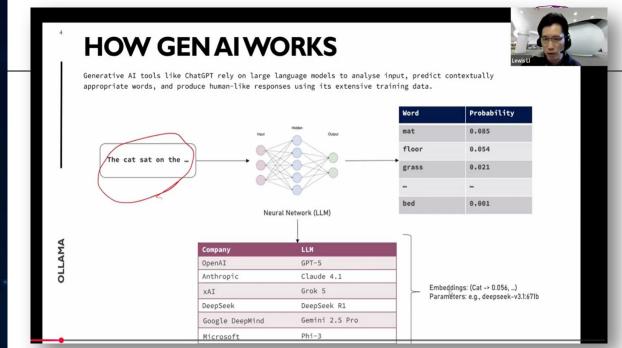
Mr. Lewis Li

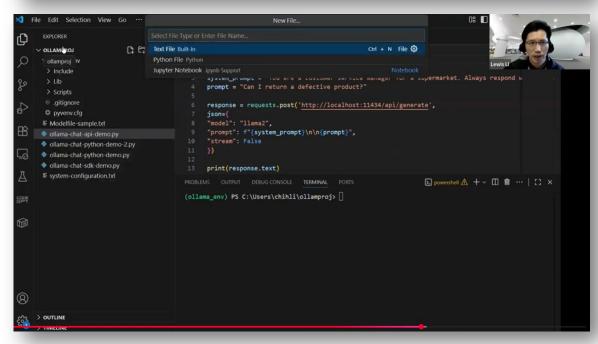
Head of Library Instruction and Reference Services

Run Run Shaw Library, City University of Hong Kong











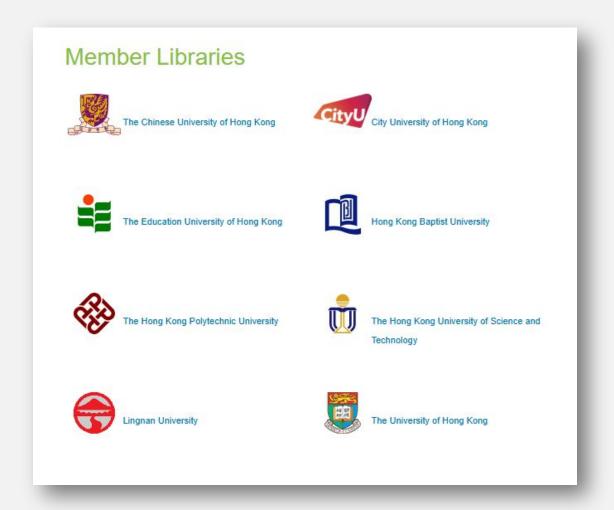






Joint University Librarians Advisory Committee 香港特別行政區大學圖書館長聯席會 (JULAC)

- Established in 1967 by the Heads of Universities Committee (HUCOM).
- A forum to discuss, coordinate, and collaborate on library information resources and services among the libraries of the eight tertiary education institutions funded by the University Grants Committee https://www.ugc.edu.hk/eng/ugc/index.html (UGC) of the Hong Kong SAR Government





JULAC





Principles of Cooperation

JULAC is evolving into a collaborative library consortium.

- Share smartly
- Do things together AND Do things once
- Do things to shared standards
- Improve user experience and discovery
- Contribute to the global community



JULAC Learning Strategies Committee

- JULAC Learning Strategies Committee
- To explore and maximize opportunities to advocate e-learning, information services and information literacy in Higher Education;
- To be a community of practice sharing best practice and experience on discoverability and e-learning strategies;
- To bring together JULAC Libraries to work collaboratively on educational technologies to enhance learning and discovery;
- To provide a forum for JULAC Libraries to share expertise and development on the issues as covered above.





Working Group on Evaluating Al Research Tools

- Accessibility
- Pricing
- Data Sources and Coverage
- Search Capabilities
- Performance
- Output and Export Options
- Other Features
- Data Privacy and Ethics

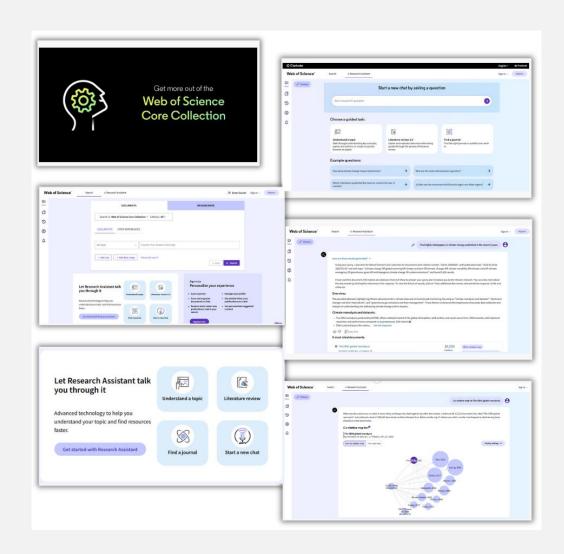


Why Web of Science Research Assistant (1)



Accessibility

- o **Integration with the existing platform**, i.e. Web of Science, which is already familiar to users.
- Support Single-Sign On
- Pricing: Extra cost on top of Web of Science subscription
- Data Sources and Coverage: Creditable Sources from the Web of Science Core Collection
- Search Capabilities:
 - Support Boolean and natural language searching
 - Open Question, Literature Review, Topic Explorer



Why Web of Science Research Assistant (2)



Key Features:

- User-friendly interface with customized search, integration, and output options
- Transparency in the how the information is generated
- Visualization features and matrix analysis

Data Privacy and Ethics:

- comply with data privacy regulations and adhere to the evolving global AI legislation
- only the content that users themselves input into the query is transmitted to the LLM. No additional data is shared during this process, ensuring the protection of sensitive information.

https://clarivate.com/academia-government/scientific-and-academic-research/research-discovery-and-referencing/web-of-science/web-of-science-research-assistant/









New Workshops Organized at CUHK Library in 2024/25

- Responsible Use of Al Tools & Best Practices for the course XXXX
- Using Generative AI Tools for Research: Ethics and Practical Concerns workshop for a core course for the Department of History RPG students
- GenAl Tools for Students: Exploring the Upside and Downside
- Scite: An Al Tool for Literature Search



Workshop Feedback



More time could be devoted to the demonstration of the Al tools. They're really useful!

The workshop is useful, particular for staff that need to do a lot of literature search. I also like the hands-on activity, enhancing the learning outcome of this workshop.









Hands-on

Go to the **Web of Science** to find

Your Research Topic



My research topic:

Exploring Net-Zero Energy Design in University Libraries



Major Keywords:

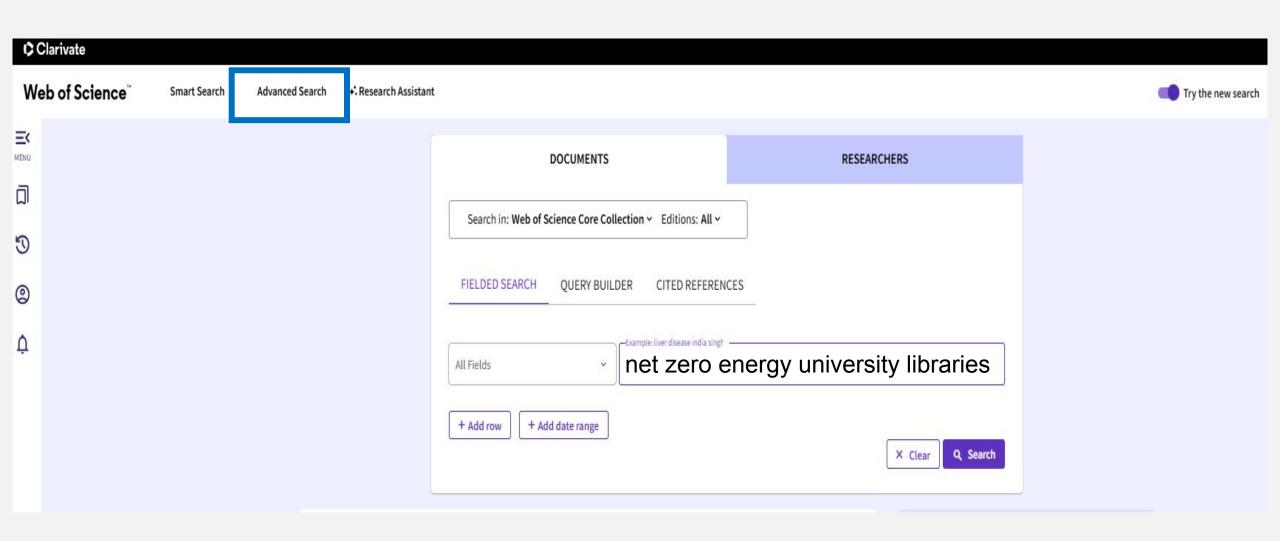
- Net-zero energy
- University libraries, Academic libraries
- Energy-efficient design
- Sustainable architecture
- Green buildings
- Library building performance
- Renewable energy in libraries
- Smart building technologies

The Boolean Operators

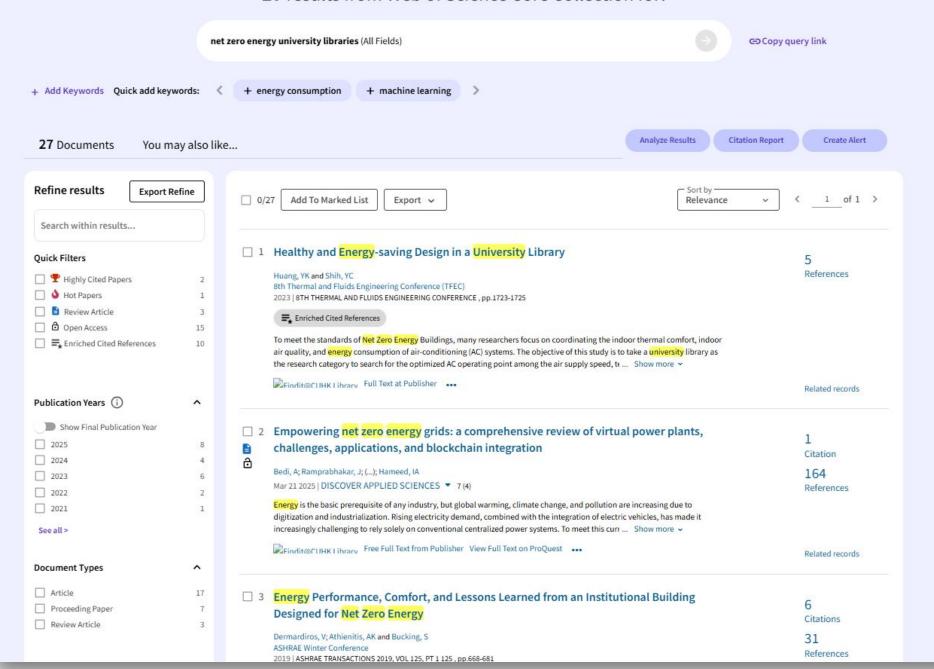
<u>AND</u>

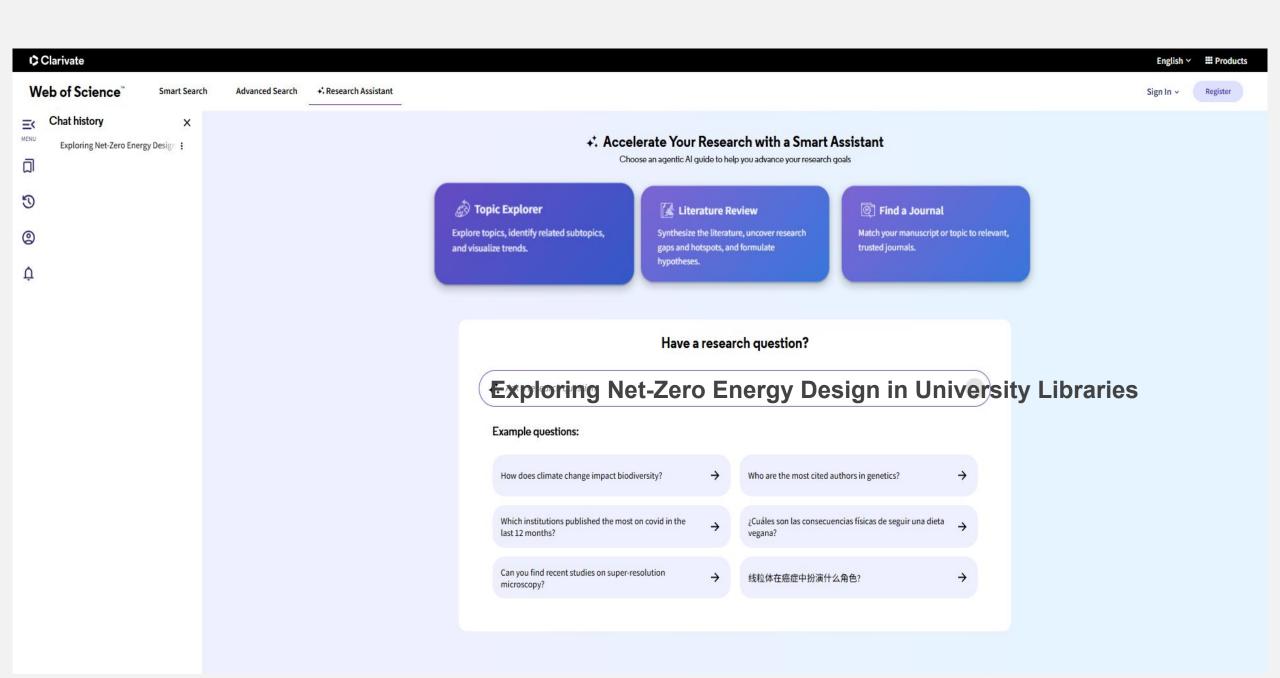
<u>OR</u>

<u>NOT</u>



27 results from Web of Science Core Collection for:





Search Terms:

Africa public space



Explore topics, identify related subtopics, and visualize trends.



africa public space





What is public space in Africa?

Public space in Africa encompasses a complex and evolving set of physical and social environments where people interact, express identities, and negotiate power in urban and rural settings. These spaces include streets, parks, transport systems, markets, and digital forums, each shaped by unique historical, cultural, and political contexts across the continent. African public spaces are influenced by legacies of colonization, postcolonial transformation, and ongoing debates around democracy, inclusion, gender, and decolonization. They function not only as venues for daily life, commerce, and leisure, but also as arenas for contesting rights, citizenship, and social justice. Issues such as governance, security, accessibility, and cultural meaning are central, with contemporary challenges including spatial injustice, exclusion, and competing interests. Recent research also highlights the role of public space in health, social wellbeing, and urban design, calling for more inclusive, culturally resonant, and sustainable approaches to planning and management.

Identified topics and subtopics:

- Public space in Africa (urban design, inclusion and exclusion, governance)
- Decolonization of public space (symbolism and memory, Africanization, public art)
- Gender and public space (gendered exclusion, rights to the city, feminist movements)
- Health and public space (public health initiatives, occupational health, urban greening)
- Security and governance (private security, policing, management)
- Performance and protest in public space (political mobilization, performance culture, activism)
- Digital and mediated public space (diasporic media, radio, online activism)
- · Religion and public space (interreligious dialogue, colonial interventions, community involvement)

Related topics:

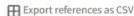
- . Urban transformation and design: The transformation of African public space is deeply tied to urban design, which both reflects and shapes societal changes, contestations, and visions for future public life (WOS:000368502800006).
- . Spatial justice and exclusion: Studies reveal how spatial (in)justice manifests through exclusion based on gender, race, or ability, emphasizing the need for intersectional and context-aware urban planning (WOS:001268893400001).
- Health, well-being, and sustainability: There is growing recognition of how the design, management, and accessibility of public space influence public health, social cohesion, and environmental sustainability (WOS:001418762000001).

References:

View 50 referenced documents

Would you like to dive deeper into related topics? I can also help you find review articles, identify top authors, leading institutions in this area, or generate visualizations such as topic maps, document trends over time, word clouds or country/geographic map. Please let me know your preference.





Function	Search Application & Use Case	Advantages
Literature Review	research gans, botspots, and being formulate	Quickly grasp the literature landscape, discover research gaps and trending topics, and assist in hypothesis formation
Open Question		Helps inspire research ideas and avoid blind searching
	Quickly get familiar with an unfamiliar field and grasp key concepts and core context	Focuses on seminal papers, combined with abstracts, citations, and co-citation analysis, providing a clear conceptual framework and core literature connections



We invite you to participate in the 2025 Web of Science Research Assistant online quiz with prizes. Let's learn about the Web of Science Research Assistant together and win big rewards!

Eligible Participants: For faculty, researchers, students, and staff from institutions with access to the Web of Science Research Assistant—either via subscription or trial.

Instructions:

- Access the Web of Science platform only through the library webpage, or directly connect to www.webofscience.com within the school's IP range.
- Please answer five questions, If all answers are correct and you provide your contact information, you will be eligible to participate in the lucky draw.
- Please answer all five questions.

Scan this QR code to go to the Quiz

Announcement of Winners:

After the list of winners is published on the website, winners will be notified by email about their prizes before December 15, 2025.

Prizes:



Headphone (1 Winner)





Portable Table Fan (2 Winners)



Earbuds

(10 Winners)



(10 Winners)



Desk Collector (10 Winners)

Hosted by: Clarivate



Further activity: Encourage students to participate in this online quiz to know more about Web of Science Research Assistant

Library Essentials for All Disciplines

Subject Information Search · Academic Honesty · Getting Published



Module 1

Basic Research Information Skills



Module 2

Subject-specific Research Information Skills



Module 3

Citation Management Tools



Module 4

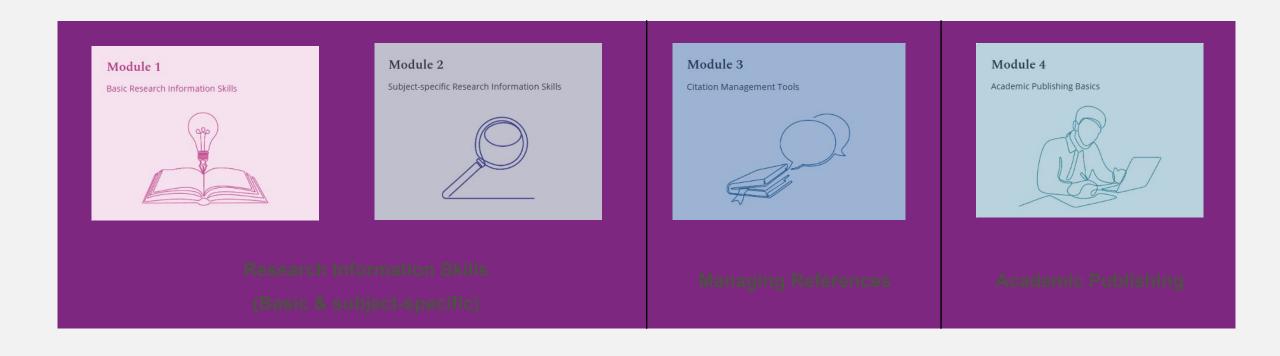
Academic Publishing Basics



Pre-module survey



Integrates Multiple Aspects into a Single Platform





In-depth Interview (2023) Prior to Developing LEAD & Pilot Run by Students (2025) Before Official Launch

Number of Participants	(10 undergraduates and 10 postgraduates)
Purpose	In-depth interview (2023): Evaluated prior online courses Research Smart and Information Literacy Online Courses (Info Lit) for future development Pilot run by students (2025): assessed LEAD for final revision
Evaluation methods	Pre-interview survey & written interview
Types of Questions	Rating (likert scale) & open-ended questions

Notes: Before In-depth Interview (2023), *Research Smart* was **relocated** to Articulate, an e-learning platform.



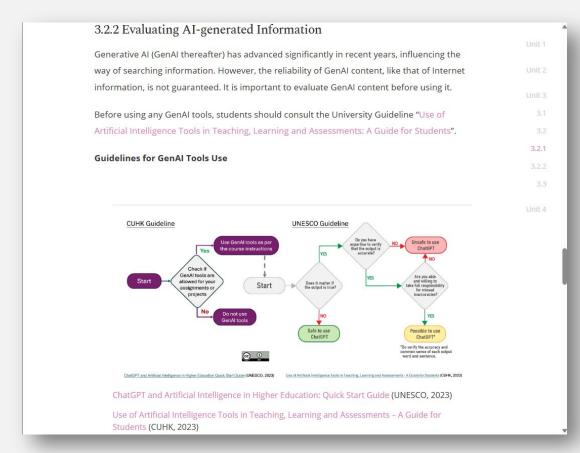
Significant Findings of In-depth interview (Oct-Nov 2023) prior to course development



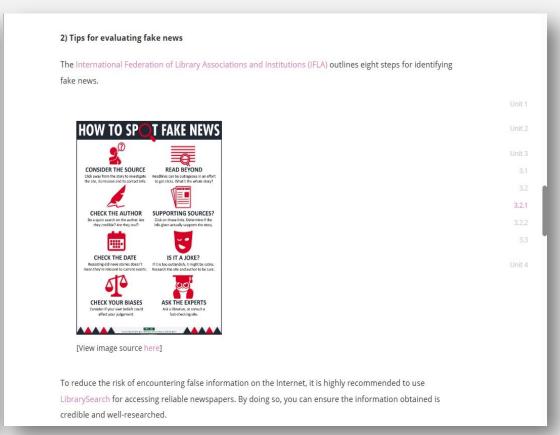
Development approach: outcome-based & student centered Focus:

- 1. Instructional design
- 2. Practice activities and assessments
- 3. New content

3. New Content



How to search for information **using Al tools**, how to **evaluate**, and **cite** Al-generated information



Identify fake news and how to evaluate it



Significant Findings of the Pilot Run by Students (Feb-Mar 2025)





Incorporating GenAl Topics into Online Courses

What are the expectations for students?

"Add a respective module for how to use appropriately Generate Al and how to cite Al content. since it is a trend to use Al as a study tool. Therefore, maybe Al needs to be added as an individual module"

"a more detailed set of guidelines to Al usage in research and citations" "elaborate more on Alusage for searching and writing purposes; probably creating a whole module for this one should be good"







Potential AI Topics for Inclusion

Academic Integrity and Al

Plagiarism concerns, proper attribution, and responsible use and other considerations in coursework.

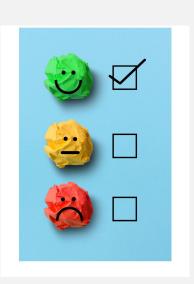
✓ Al Literacy and content evaluation

How to assess accuracy, bias, and reliability of Al outputs.

✓ Al-powered Search Tools

Demonstrates how AI can support efficient literature discovery, source evaluation, and research workflows. Some other applications in educations and research:

- GenAl for academic writing and summarization
- GenAl in literature reviews and citation management
- GenAl for data analysis and visualization
- GenAl in creative disciplines (e.g., art, music, design)
- GenAl for language learning and translation











Co-Organizers: CUHK Library and Data Science and Policy Studies, School of Governance and Policy Science, CUHK

All full-time undergraduate and postgraduate students at CUHK

Data Literacy + Al Literacy

4 cohorts: 2021/22, 2022/23, 2023/24, 2024/25



Projects in 2024/25











Source: https://dsprojects.lib.cuhk.edu.hk/en/projects/#DA





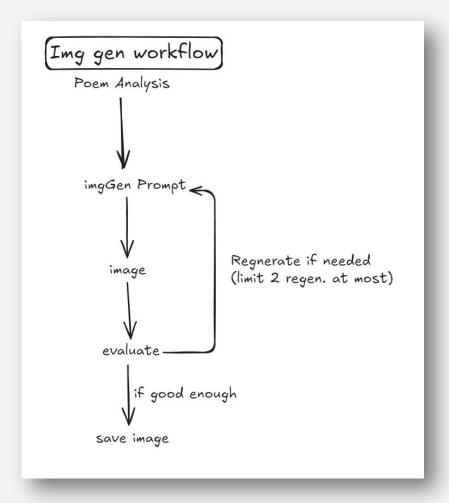
Aim: make Chinese Modern Poetry easier to understand by performing basic data analysis and visualization to generate one image per poem

Data Source: 小說與詩 provided by editor and writer 魏鵬展, and published by 香港小說學會, 香港詩歌協會 (1st and 2nd issues), and 香港小說與詩協會 (for rest of the issues). indexed in the <u>Hong Kong Literature</u> <u>Database</u>, which is developed by the CUHK Library.

Source: ttps://dsprojects.lib.cuhk.edu.hk/en/projects/chinese-modern-poetry/introduction/



Image Generation Workflow



- **1. Poem Analysis**: A text-based LLM (**GPT-4o**) analyzes the poem to identify key elements, semantic, and core message of it.
- **2. Prompt Engineering**: crafts a detailed image generation prompt, selecting a visual style that resonates with the poem's themes.
- **3. Image Generation**: processed by **FLUX-pro-1.1** to create a visual representation.
- 4. Evaluation:

Appropriateness
Representation of the key elements
Representation of the semantics
Representation of the core message
Technical quality

5. Regeneration:

Source: ttps://dsprojects.lib.cuhk.edu.hk/en/projects/chinese-modern-poetry/image-generation-workflow/



Image Generation Results (1)





Source: https://dsprojects.lib.cuhk.edu.hk/en/projects/chinese-modern-poetry/image-generation-result/



Image Generation Results (2)

居室一覽 ◎陳德錦

一個蛛網形成了, 北風,吹不進它的懷抱。 衣櫃壁立,像給灰牆 加了一件大衣, 角落裡那部發熱器, 風琴模樣, 暖不透一室的清冷。 收音機不再發聲, 舊書挨著新書過年。 門扇上貼著一個小女孩 站在水壩上的留影, 身邊的人飄著黑髮。 這三度空間,不高 也不深,能容我 用記憶浪遊大半天。 **木床不過六呎**, 卻整整攫住 我一生的夢。



Source: https://dsprojects.lib.cuhk.edu.hk/en/projects/chinese-modern-poetry/image-generation-result/



Challenges

- Rapid Technological Change
- Budget Constraints
- Duplicate Efforts
- Changing User Behavior and Expectations





Opportunities

- Increased Collaboration Opportunities
- Addressing Misinformation and Promoting Critical Al Awareness
- Proactive Role as a Digital Literacy Leader
- Building Institutional Capacity





Moving Forward (1)

Recommendations

- Closing the implementation gap
- Investing in training and development
- Strategic leadership to navigate the changes ahead

Source:

https://clarivate.com/pulse-of-the-library/

Pulse of the Library 2025





Moving Forward (2)

- Collaborative Capacity Building
- Institutional Advocacy
- Cross-Sector Partnerships





Acknowledgements

- Hong Kong Library Association
- JULAC Learning Strategies
 Committee

