### Strengthening Library-University Relations with iseek.ai: Empowering Academic Libraries through Al

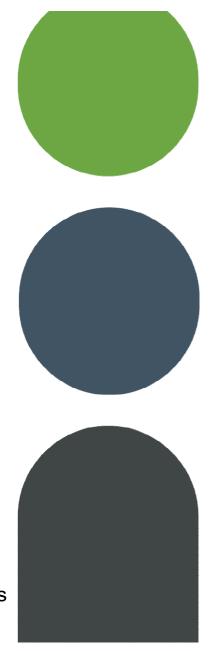
14 November 2024

透過 iseek.ai 強化圖書館與大學的關係:

以人工智慧賦能學術圖書館



Paul Edelblut Vice President, Global Operations Vantage Labs



#### Who is doing this?







#### MEDICAL SCHOOL



































VAGELOS COLLEGE OF PHYSICIANS AND SURGEONS

#### Who we are:

- Headquarters in USA with operations worldwide 總部位於美國,業務遍及全球
- Iseek.ai is our Big Data Division > 大數據部門
- Leaders in advanced AI, Big Data solutions, Natural Language Understanding 在先進人工智慧、大數據解決方案和自然語言理解 方面的領先公司
- 2.2 Billion daily customers (likely including you!) 每天接觸到22 億名客戶(可能包括您!)
- 100 million Al Scored assessments annually
  每年完成 1 億份AI評分的能力測驗
- Paul Edelblut, VP of Global Operations > 全球運 營副總裁

#### The Challenge for Academic Libraries 學術圖書館面臨的挑戰

- Efficiency 需要提高效率
  - Lower budget yet more resources to acquire
    預算減少但需獲取更多資源
  - Justifying low-yield, hyper-relevant resources 為低使用率但高度相關的資源提供合理性
- · Omnipresence of information 資訊無所不在
- Audience Attention Span 讀者的注意力持續時間減少
- Competition from your own university academic departments
  來自大學各學術部門的競爭

#### Digital Transformation at Universities; The University as Publisher 大學的數位轉型:大學作為出版商

A Publisher is an organization or individual that produces and sells information in the format of books, magazines, software, videos, music etc. 出版商是一製作並銷售資訊的組織或個人, 其資訊形式包括書籍、雜誌、軟體、影片、音樂等

















### iseek.ai Cognitive Pedigree

#### Sophisticated infrastructure that automates decision support using:

- Artificial Intelligence and cognitive science 人工智慧與認知科學
- Natural Language Understanding (NLU) 自然語言理解
- Secure Large Language Models (LLMs) 安全的大型語言模組
- Computational linguistics and quantum reasoning 電腦語言學與量子推理
- Heuristic pattern matching and phonetic algorithms 啟發式模式匹配 和 語音演算法
- Approximate string matching (Fuzzy Matching) 近似字符串匹配(模糊匹配)
- Intelligent ability estimation techniques 智能能力評估技術
- Machine learning and adaptive progression 機器學習與自適性進展
- Multi-modal indexing 多模型索引
- Over 15 parsing technologies and 1,500 algorithms/linguistic technologies for meaning 超過 15 種解析技術及 1,500 種演算法/語言技術,用於語義理解

#### **Your Virtual Reference Librarian**

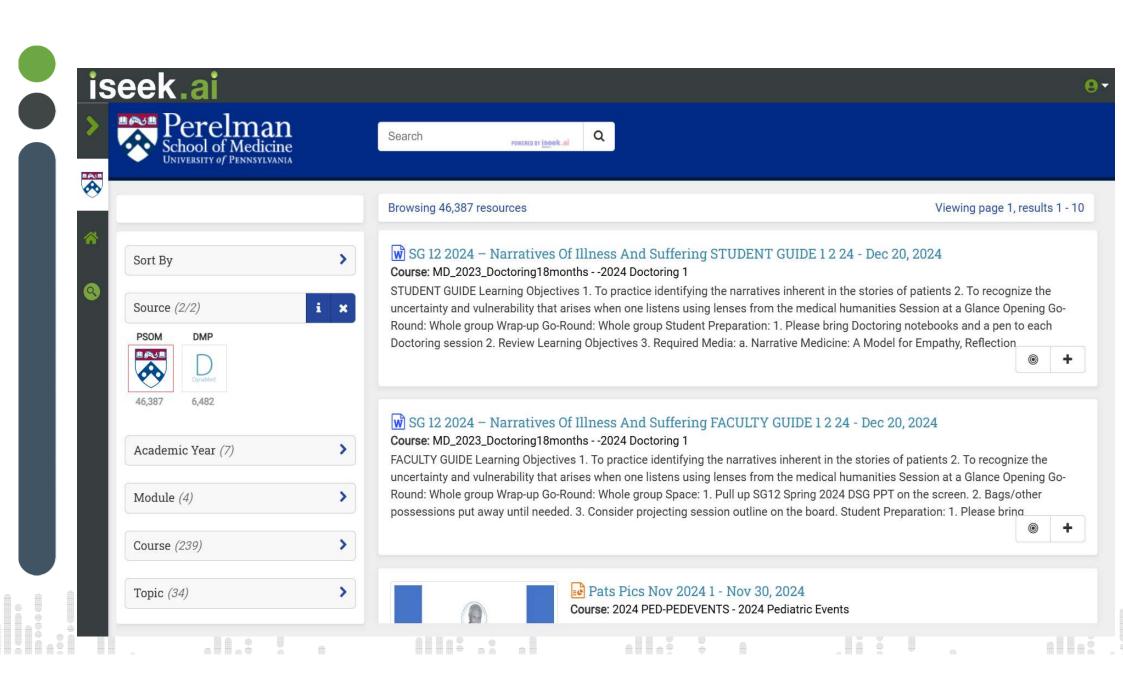


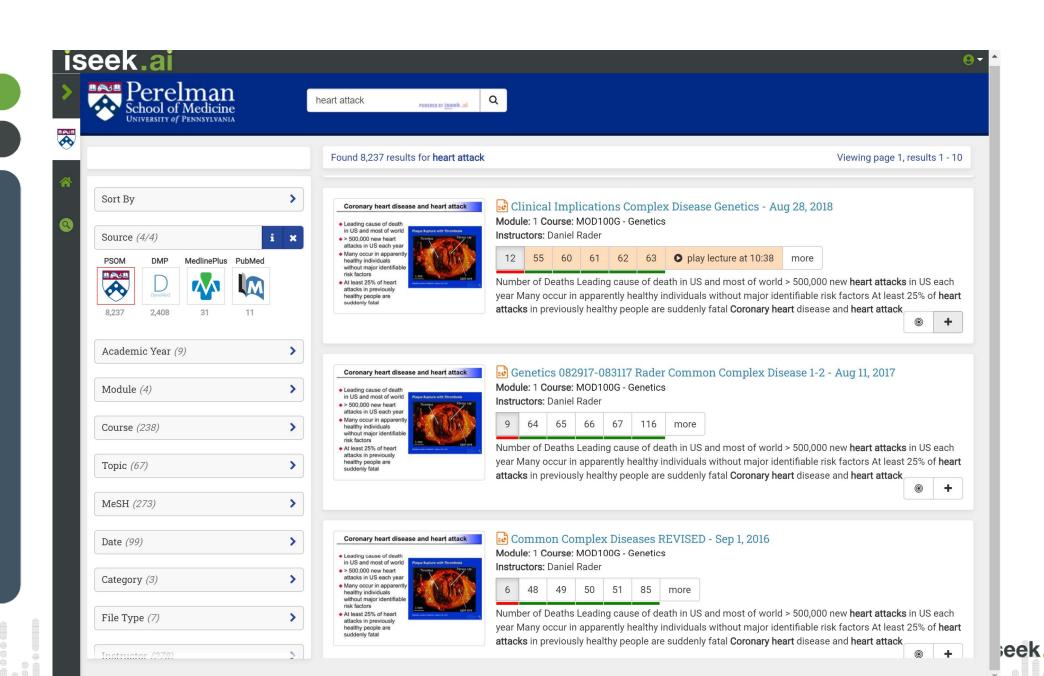
# **CASE STUDY--**The Perelman School of Medicine at the University of Pennsylvania 案例研究——賓夕法尼亞大學佩雷爾曼醫學院

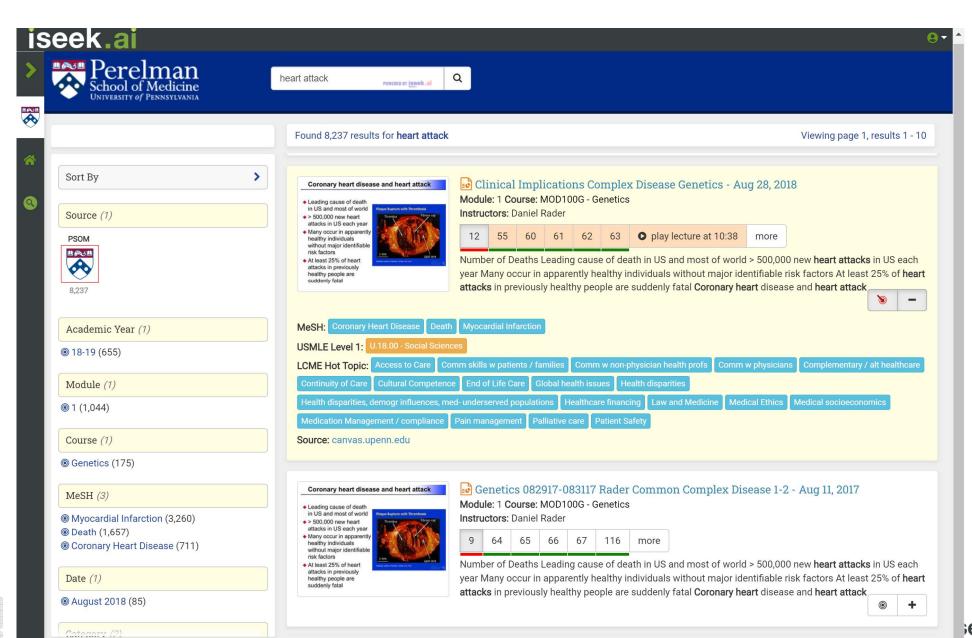
- Ivy League Medical School, perennially ranked top 4 in USA 常春藤聯盟醫學院,長期位居美國前四名
- Launched Virtual Curriculum (Digital Online Materials) in 1999 with VC2000 1999 年推出虛擬課程(數位線上教材),稱為 VC2000

- Launched Al Integration of Curriculum 17 Years ago
  17 年前開始將人工智慧整合至課程
- Launched AI integration with Library Services 16 years ago
  16 年前開始將人工智慧整合至圖書館服務
- Launched Al Integration of Digital Textbooks 13 years ago
  13 年前開始將人工智慧整合至數位教科書









eek.ai

### Enriching Academic and Research Services 豐富學術與研究服務

- Seamlessly integrates library resources with university content. 將圖書館資源無縫整合到大學內容中。
- Streamlines research and teaching processes.
  簡化研究與教學流程。
- Boosts user satisfaction with faster, more accurate searches. 提升用戶滿意度,提供更快速且精準的搜尋結果。
- Encourages rigorous academic standards through the integration of peer reviewed material with locally produced content

通過經過同儕審核的資料與本地製作內容相結合,促進嚴謹的學術標準。





- Global Infrastructure hybrid (AWS, Azure)
- Cloud Native Kubernetes 雲原生
- Multi-tenant or private instance 多租戶或執行個體

#### **Security**

- Ownership You own your data. You control content to be included in the index.
  所有權 您擁有您的數據的所有權,並可決定您要納入索引的內容。
- Data Encryption iseek uses secure transport TLS 1.2+ and at rest encryption with minimum cipher parameters of AES-256

數據加密 – iseek 使用安全傳輸 TLS 1.2 + 和靜態加密,最小密碼參數為 AES-256

- Access OAuth 2.0 secure launch from embedded application
  訪問權限 使用 OAuth 2.0 安全啟動來自嵌入應用程式的訪問
- NIST 800-88 Compliant 符合 NIST 800-88 標準
- SOC2 Annual Audits SOC2 年度審計



## Embracing Al for Future Ready Libraries 擁抱人工智慧,成就未來就緒的圖書館

- Make library resources easily available to learners and faculty 讓學習者和教職員輕鬆獲取圖書館資源
- Ensure highest quality, peer reviewed materials enhance locally produced materials.

確保最高品質的同儕評審材料能增強本地製作的材料

 Leverage your expertise with information management on the organization of the Learning Management Systems

利用您在資訊管理方面的專業知識,組織學習管理系統

Increase ROI on licensed materials through greater use and relevance.

通過增加使用率和相關性,提高授權資料的投資回報率



### Thank you and Q/A

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