

E-Resources Chained & Unchained: Challenges & Chances to Reach Our Patrons



Victoria Caplan - lbcaplan@ust.hk

Head of Information Instruction & Collection Services

HKUST Library <https://library.ust.hk>

Toward a Post-COVID-19 World of

SCHOLARLY COMMUNICATION SERVICES

| 後疫情時代的學術資源服務 |

2020 電子資訊資源與學術聯盟
國際研討會
2020 Electronic Resources and Consortia Program

會議日期 / Date

2020/11/12 THU - 13 FRI

會議地點 / Venue

國立臺北科技大學 宏裕科技研究大樓B2國際會議廳

International Conference Hall of Hong-Yue Technology Research Building, National Taipei University of Technology



Outline

1. Old Paradigms
2. New Paradigms
3. Enter Covid
4. Challenges & Chances to Reach our patrons

1. Models & paradigms of academic library services

par·a·digm *noun* \ˈper-ə-ˌdīm, ˈpa-rə-also-ˌdīm\ 

plural **par·a·digms** *also* **par·a·dig·ma·ta** \ˈper-ə-ˌdīg-mə-tə, ˈpa-rə\ 

1 : **EXAMPLE, PATTERN**

<mistaken the *paradigm* for the theory — Margaret Mead>

<a typical conditioned-response *paradigm* — W. N. Kellogg>

especially: an outstandingly clear or typical example or archetype

<regard science as the *paradigm* of true knowledge — G. C. J. Midgley>

<*paradigms* of musical perfection — H. G. Aiken>

2 : a philosophical and theoretical framework of a scientific school or discipline within which theories, laws, and generalizations and the experiments performed in support of them are formulated; *broadly*: a philosophical or theoretical framework of any kind

• -----

Webster's Third New International Dictionary, Unabridged, s.v. "paradigm," accessed October 13, 2020, <https://unabridged-merriam-webster-com.lib.ezproxy.ust.hk>

模範

paradigm
範例, 模範, 詞形變化表

Source(2): Network Terminology [netterm]

paradigm
範例

Source(3): XDICTIONARY the English-Chinese dictionary [xdict]

n. 范例, 模范, 词形变化表

Source(4): The Collaborative International Dictionary of English v.0.48 [gcide]

Paradigm \Par"ə-digm\, n. [F. *paradigme*, L. *paradigma*, fr. Gr. *para* 'beside' + *δεικναι* 'to show by the side of, to set up as an example; to show'. See {Para-}, and {Diction}.]

[1913 Webster]

1. An example; a model; a pattern. [R.] "The paradigms and patterns of all things." --Cudworth. [1913 Webster]

2. (Gram.) An example of a conjugation or declension, showing a word in all its different forms of inflection. [1913 Webster]

3. (Rhet.) An illustration, as by a parable or fable. [1913 Webster]

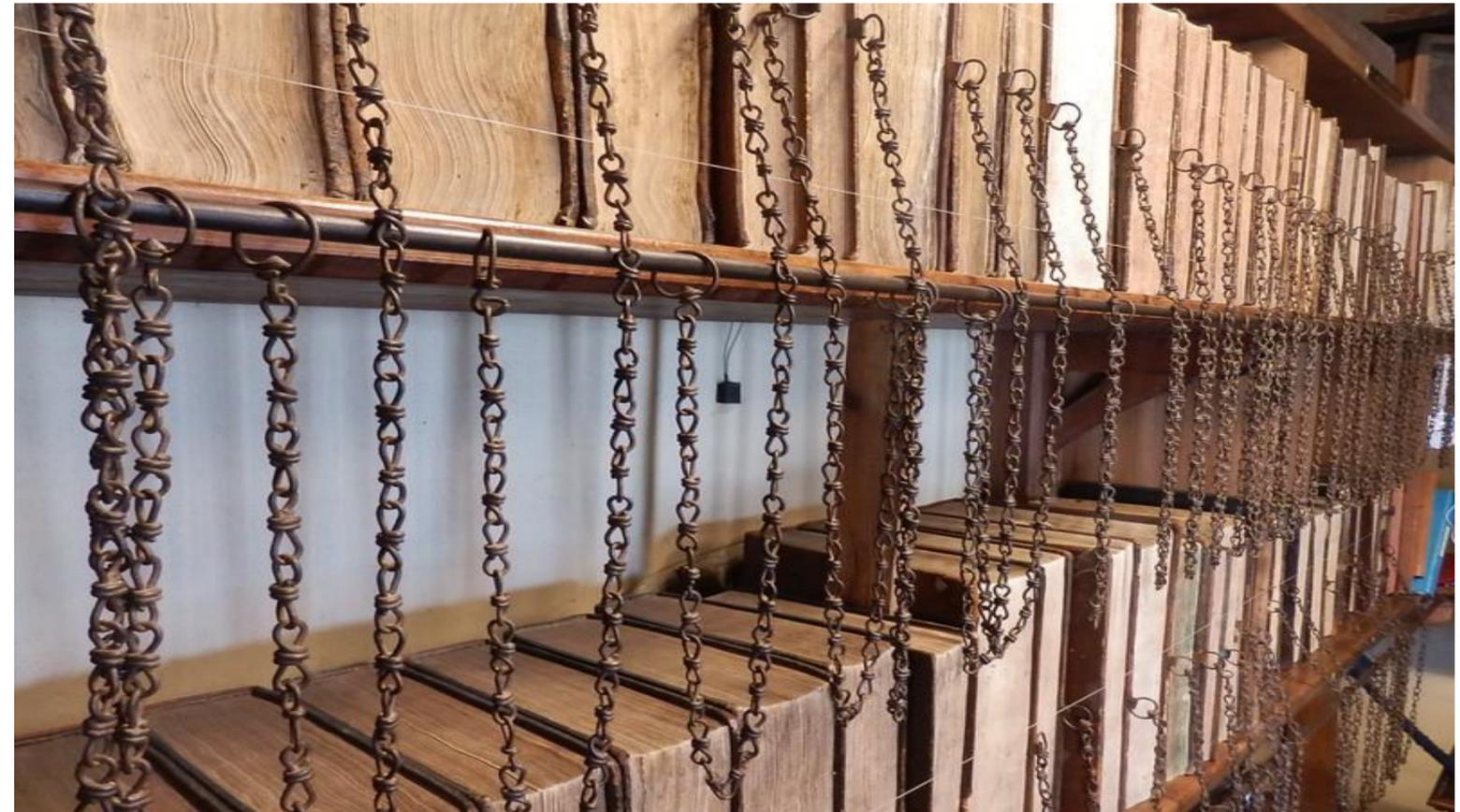
4. (Science) A theory providing a unifying explanation for a set of phenomena in some field, which serves to suggest methods to test the theory and develop a fuller understanding of the topic, and which is considered useful until it is replaced by a newer theory providing more accurate explanations or explanations for a wider range of phenomena. [PJC] Paradigmatic

英漢字典(CDICT). "paradigm 的中文翻譯 | 英漢字典." Accessed October 13, 2020. <http://cdict.net/q/paradigm>.

1. Old Paradigm A: Scarcity, Expense, & Physical Access

Library Materials were few, very expensive, & people must go to the Library to get them

圖書館資料很少, 非常貴, 人們必須去圖書館取書



Wimborne Minster Chained Library. cc Dorset Council (2006).

<https://www.flickr.com/photos/dorsetforyou/6876070751> . [Some rights reserved](#).

(CC BY-NC-SA 2.0)

Chained Library at Minster Church of St Cuthburga, Wimborne Minster. cc. Eric Mayer (2016).

<https://www.flickr.com/photos/etmeyer/28596963441/in/photostream/> . [Some rights reserved](#) (CC BY-NC-SA 2.0)

1. Old Paradigm B: Ownership, Access, & Sharing

A Library Owns the Items, Manages Access, and can Share with whoever they want

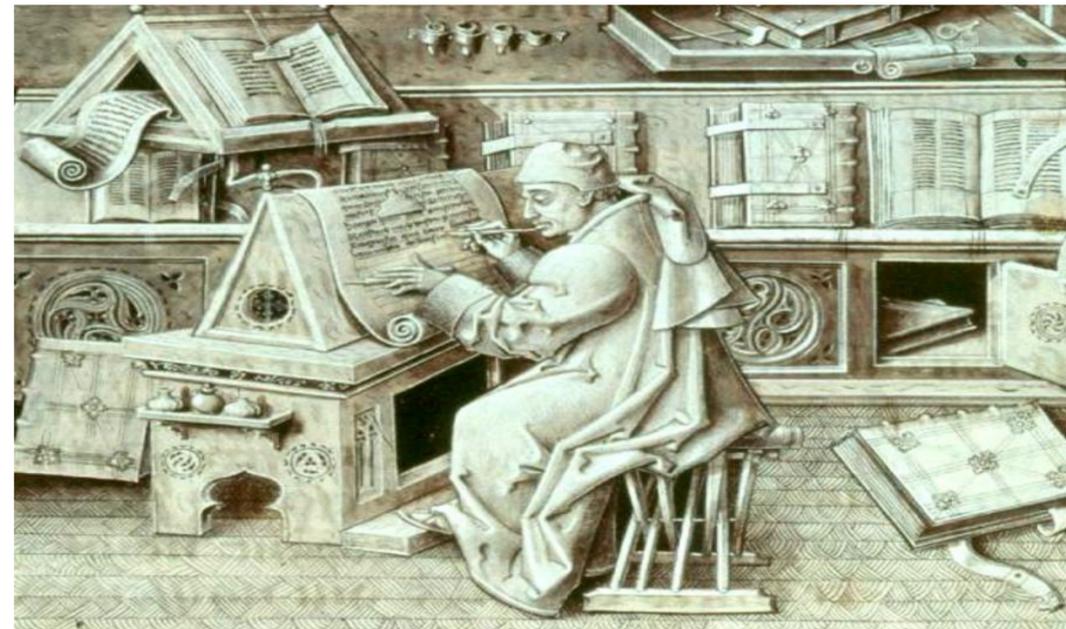
We own it

We can do what we want with it

- Copy
- Lend
- Share

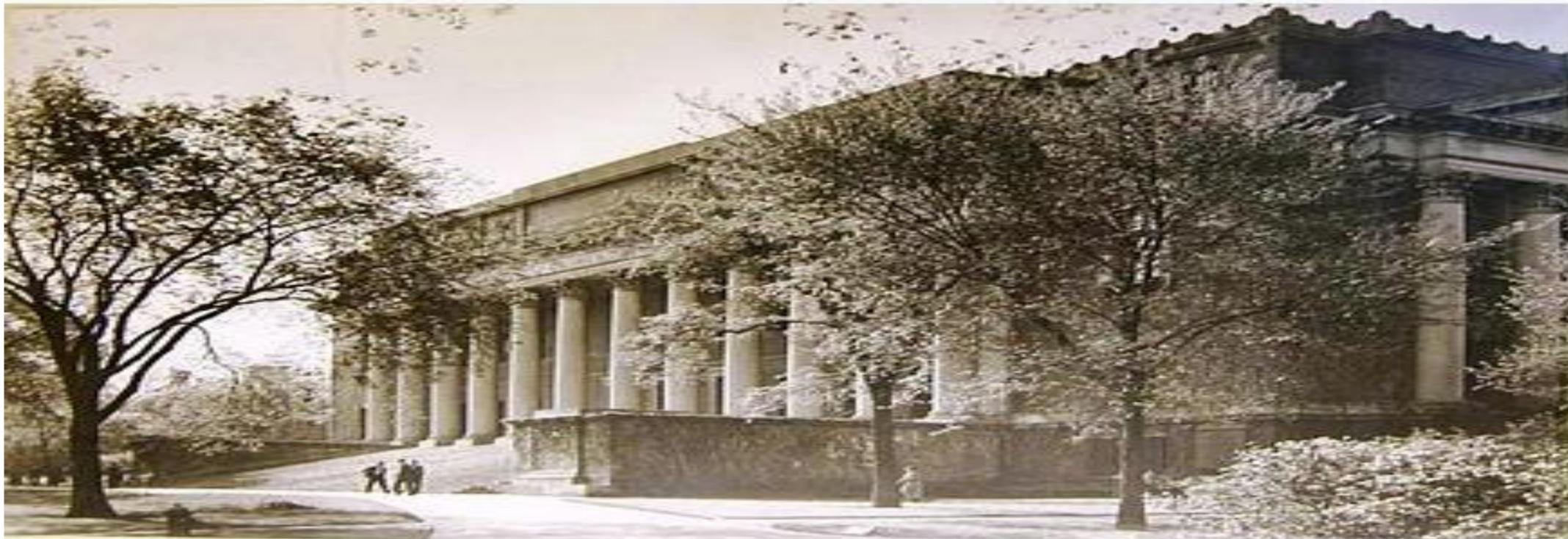


Chained Library, Hereford Cathedral. Accessed via <https://www.herefordcathedral.org/chained-library> (October 13, 2020).



Portrait of Jean Miélot, secretary, copyist and translator to Duke Philip the Good of Burgundy, from a copy of his compilation of the *Miracles de Notre Dame* <https://commons.wikimedia.org/wiki/File:Escribano.jpg>

1. Old Paradigm C: Academic Libraries are Central to a University



"You could destroy all the other Harvard buildings and, with Widener left standing, still have a university." — G. L. Kittredge^[1]

A university is just a group of buildings gathered around a library."
- Shelby Foote

The Library is the Heart of the University."
—Charles William Eliot

2. Dreams: Information & Knowledge Freed? Unchained! ?



“Library Without Walls”
From physical medium to Electronic
Opening the walls of the Library

2. Dreams: Information & Knowledge as Power & Freedom



Alexei Radakov. Знание разорвет цепи рабства - Znaniye razorvet tsepi rabstva - Knowledge will break the chains of slavery. 1920.

https://commons.wikimedia.org/w/index.php?title=File:%D0%97%D0%BD%D0%B0%D0%BD%D0%B8%D0%B5_%D1%80%D0%B0%D0%B7%D0%BE%D1%80%D0%B2%D0%B5%D1%82_%D1%86%D0%B5%D0%BF%D0%B8_%D1%80%D0%B0%D0%B1%D1%81%D1%82%D0%B2%D0%B0_-_Znaniye_razorvet_tsepi_rabstva_-_Knowledge_will_break_the_chains_of_slavery_-_O_conhecimneto_quebrar%C3%A1_as_cadeias_da_escravid%C3%A3o.jpg

2. Nightmares?!



They're Collecting What?: Reading Vendor Privacy Policies With an Eye to Privacy Concerns

Qiana Johnson, Northwestern University & Library Freedom Institute
Nicole Becwar, Western Colorado University & Library Freedom Institute

Johnson, Qiana; Becwar, Nicole. "They're Collecting What?: Reading Vendor Privacy Policies With an Eye to Privacy Concerns." March 10, 2020. *Colorado State Library Webinar Series (Patron Data Protection)*.

https://www.coloradovirtuallibrary.org/wp-content/uploads/Slides_VendorPrivacyPolicies.pdf

Surveillance in NYC's financial district. CC BY-SA 2.0 Jonathan McIntosh, 2009.
<https://www.flickr.com/photos/121483302@N02/13500408304/>

- Gariepy, Laura W. (2019). Undergraduate Students' Attitudes About the Collection, Use, and Privacy of Search Data in Academic Libraries Privacy of Search Data in Academic Library [online]. PhD Thesis, Virginia Commonwealth University <https://scholarscompass.vcu.edu/cgi/viewcontent.cgi?article=7156&context=etd>
- Jones, Kyle; Salo, Dorothea. "Learning Analytics and the Academic Library: Professional Ethics Commitments at a Crossroads" *College & Research Libraries* [Online], Volume 79 Number 3 (4 April 2018) - <https://crl.acrl.org/index.php/crl/article/view/16603/18645>
- NISO Consensus Principles on User's Digital Privacy in Library, Publisher, and Software-Provider Systems (NISO Privacy Principles). 2015. https://groups.niso.org/apps/group_public/download.php/16064/NISO%20Privacy%20Principles.pdf
- Palmer, Megan; Freeman, Amie D.; and Geary, Jade (2020) "I Always Feel Like Somebody's Watching Me: Student Perceptions of Library Data Privacy," *South Carolina Libraries: Vol. 4 : Iss. 1 , Article 20*. Available at: https://scholarcommons.sc.edu/scl_journal/vol4/iss1/20

2. New Paradigms & Models – Pre & Post Covid

Past 40 years – dreams (& nightmares) becoming reality

- Knowledge & Information

- Abundance

- Relatively inexpensive (some types)
 - Easier to find & Share & Use

- Limitations as to sharing & using as we please

- Doesn't obviously center the Library

- No need to go to a physical place
 - “Everywhere” (with an internet connection)

- Ubiquitous surveillance of use

- “Data is the new oil”?

- Broadband Internet
- 3G, 4G & 5G Mobile networks
- Integrated Library Systems
- Convenient payment systems
- Mobile phones
- Library authentication (easy)

2. New Paradigms A1. Information is Abundant & Online

Google

concert taiwan consortium

All Images News Maps Videos More Settings Tools

About 1,370,000 results (0.49 seconds)

concert.stpi.narl.org.tw > abouteng > Translate this page

CONCERT

CONCERT (CONsortium on Core Electronic Resources in Taiwan) is a nonprofit consortium of 200 colleges, universities and research /government ...

icolc.net > consortia >

CONsortium on Core Electronic Resources in Taiwan | ICOLC ...

Brief Description: CONCERT was officially launched in 1990, it is conducted by the Science and Technology Policy Research and Information Center (STPI). The main tasks of the STPI is to negotiate prices, review contracts, coordinate training sessions and provide information services to the CONCERT members.

terms.naer.edu.tw > detail > Translate this page

CONsortium on Core Electronic Resources in Taiwan ...

全國學術電子資訊資源共享聯盟 (CONsortium on Core Electronic Resources in Taiwan, 簡稱 CONCERT) 於1998年正式成立。成立的背景

slideplayer.com > slide >

CONCERT (CONsortium on Core Electronic Resources in Taiwan).

Presentation on theme: "CONCERT (CONsortium on Core Electronic Resources in Taiwan)." — Presentation transcript: 0 A Portal

www.acronymfinder.com > Consortium-on-Core Electronic Resources in Taiwan

CONCERT - Consortium on Core Electronic Resources in Taiwan

How is Consortium on Core Electronic Resources in Taiwan

Baidu

concert taiwan symposium

网页 资讯 视频 图片 知道 文库

百度为您找到相关结果约52,400个

Home

查看此网页的中文翻译, 请点击 翻译此页

19:30-21:00 Welcoming Concert (Auditorium) Conference Day 2 -- July 17 ... Prof. Jessie Chen, National Taichung Univers...

apsmer.ipm.edu.mo/ 百度快照

Po godzinach | 中国银行@波兰

查看此网页的中文翻译, 请点击 翻译此页

Co-Hold the Tan Kah Kee Science Award Symposium...5 Million to the Morakot-Hit areas in Taiwan ... Concert for the First Anniversary of Beijing Olympic...

中国银行 百度快照

中国爱乐乐团2017-2018音乐季发布

2017年6月28日 The Opening Concert of Season 2017-2018: A Night of Arranged Compositions by Zou Ye 2017年9月30日星期六 19:30保利剧院 19:30 Saturday, Septemb...

搜狐网 百度快照

其他人还在搜

concert wetv 台湾 converter private concert 台湾 台湾 winter concert charity concert le concert folk concert concentration concert tour

中華民國聲樂家協會 -- About AVA

In 1997, four concerts highlighting vocal works by contemporary Taiwanese composers were produced in National Concert Hall. This project, as a whole, took...

www.vocalistasso.org.tw/front/... 百度快照

国立台湾大学常用双语辞汇 图文 百度文库

17页 发布时间: 2019年03月29日

Symposium in Taiwan Student Government Election Student Complaint and Grievance World Cul

HKUST PowerSearch

HKALL BROWSE SEARCH HELP REQUEST PURCHASE

taiwan concert consortium Library Catalog + Primo Central ADVANCED

0 selected PAGE 1 1,018 Results

Refine results

Expand My Results

Sort by Relevance

Availability

- Peer-reviewed Journals (230)
- Full Text Online (1,018)
- Open Access

Primo Central Collection

- Business Premium Collection (429)
- ABI/INFORM Collection (390)
- Research Library (123)
- PubMed (101)
- MEDLINE (82)

Show More

Resource Type

- Articles (391)
- Book Chapters (237)
- Newspaper Articles (220)
- Reports (124)
- Market Research (15)

Show More

Subject

- Science & Technology (113)

1 NEWSPAPER ARTICLE
ISI: Academic consortium in Taiwan purchases data from the Web of Science: 1
M2 Presswire, 2000-03-13, p.1
...1994-2000 M2 COMMUNICATIONS LTD Philadelphia, PA, USA -- ISI today announced that it has signed an agreement with members of the Consortium of Core Electronic Resources in Taiwan (CONCERT...
Full text available

2 NEWSPAPER ARTICLE
ISI: Academic consortium in Taiwan purchases data from the Web of Science
M2 Presswire, 2000-03-13, p.1
...1994-2000 M2 COMMUNICATIONS LTD Philadelphia, PA, USA -- ISI today announced that it has signed an agreement with members of the Consortium of Core Electronic Resources in Taiwan (CONCERT...
Full text available

3 ARTICLE
台湾图书馆联盟发展的经验与启示——以CONCERT为例
鸡西大学学报: 综合版, 2014, Vol.14 (10), p.154-156
图书馆联盟是以实现资源共享为目的的图书馆联合体,以CONCERT为例,从基本情况、联盟服务、联盟管理等方面对其进行研究,探讨了其成功发展的经验,并得到一些启示,以促进我国图书馆联盟的建设.
Full text available

4 ARTICLE
Interactions between household air pollution and GWAS-identified lung cancer susceptibility markers in the Female Lung Cancer Consortium in Asia (FLCCA)
Human genetics, 2015-03, Vol.134 (3), p.333-341
We previously carried out a multi-stage genome-wide association study (GWAS) on lung cancer among never smokers in the Female Lung Cancer Consortium in Asia (FLCCA...
PEER REVIEWED OPEN ACCESS
Download PDF Full text available
View Issue Contents

1 外媒: 特工将中国疫苗带回以色列 热 478万

2 新疆新增本土确诊22例 新 461万

3 31省区市新增确诊42例 445万

4 谢楠 女性独立的不是钱是心 429万

5 男子打游戏4小时连输肺气炸 414万

6 C罗新冠检测仍呈阳性 400万

7 福建漳浦大埔村突发山火 386万

8 火神山雷神山医院今航拍对比 372万

9 上海地铁将禁手机外放 369万

10 巴萨主席巴托梅乌辞职 347万

11 四女子铁路上拍艺术照被罚款 334万

12 江苏警方悬赏通缉3名在逃人员 323万

13 张子凡丁钰璋结婚 新 311万

14 iPhone12悄悄加单200万部 301万

15 北京新发地疫情病毒源头最新结论 290万

2. New Paradigm A.2. Information is Free Yet Expensive

“Information wants to be expensive” vs. “Information wants to be free”



In fall **1984**, at the first Hackers' Conference, I said in one discussion session: "**On the one hand information wants to be expensive, because it's so valuable.** The right information in the right place just changes your life. **On the other hand, information wants to be free, because the cost of getting it out is getting lower and lower all the time.** So you have these two fighting against each other." That was printed in a report/transcript from the conference in the May 1985 *Whole Earth Review*, p. 49.

“Roger Clarke’s ‘Information Wants to Be Free ...’” Accessed October 27, 2020. <https://www.rogerclarke.com/II/IWtbF.html>.

2. New Paradigm B: Access & Licensing vs. Ownership

Can't get everything Gatekeeper (same as it ever was)

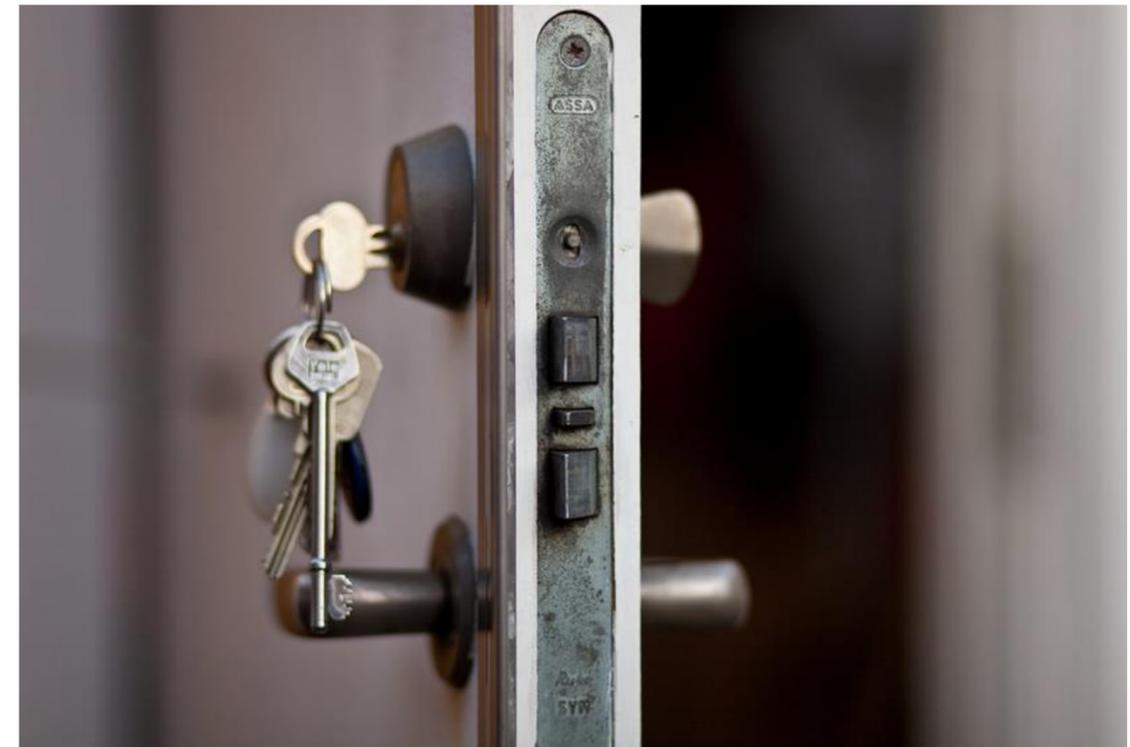


Access & Licensing vs. Ownership

Libraries & universities don't own it (rent...)

What is "owned" or licensed

- Subject to restrictions
 - Limits on Copying
 - Limits on Lending
 - Limits on mining



Tor! cc-by-2.0 kleuske, 2013.

<https://www.flickr.com/photos/kleuske/8855072019/> /

Unlocked. Cc-by 2.0 [Håkan Dahlström](#) , 2010.

<https://www.flickr.com/photos/dahlstroms/4511228299/>

2. New paradigm C1. New Invisible Chains & Walls

- Invisible Walls –pay wall
- Invisible bonds (chains)
 - Physical Infrastructure
 - Internet cables
 - Electricity
 - Money - Expense
 - Law - Contract



Yuen Po Street Bird Garden, Hong Kong . CC BY-NC-ND 2.0. Pietro Ferreira, 2012.
https://www.flickr.com/photos/pietro_f/7186244038/



Yuen Po Street Bird Garden, Hong Kong . CC BY-NC-ND 2.0. Pietro Ferreira, 2012. https://www.flickr.com/photos/pietro_f/7186238776/

New Paradigm C2.

Money & Labor = Key to information for our patrons



香港科技大學
THE HONG KONG
UNIVERSITY OF SCIENCE
AND TECHNOLOGY

ACCESS PROVIDED BY
Hong Kong University of
Science and Technology

Locating Article...

 **Examining Reliability and Validity of an Online Score (ALiEM AIR) for Rating Free Open Access Medical Education Resources**
Annals of Emergency Medicine
Chan, Teresa Man-Yee; Grock, Andrew; Paddock, Mich..
Vol. 68 Issue 6, pp. 729-735, 2016.

Remote Access

Status: Enter your ITSC or Alumni e-mail account name and password.

Your ITSC or Alumni E-mail Account Name:
(e.g. abcd - not abcd@ust.hk)

Password:

[Skip / Bypass](#)

Alumni who wish to access any database included in the Alumni subscribed database list must sign up for the Alumni e-Resources Service.

Non-HKUST Users can try to access using [This Link](#). If your local site has a subscription, it might work.

My Favorite Mural [Comuna 13 - Medellín, Colombia] cc by 2.0 young shanahan, 2018.

<https://www.flickr.com/photos/youngshanahan/44429203845/>

2. New Paradigm C3:

Librarian Labor & Library Collection = Invisible

Librarians continue to do

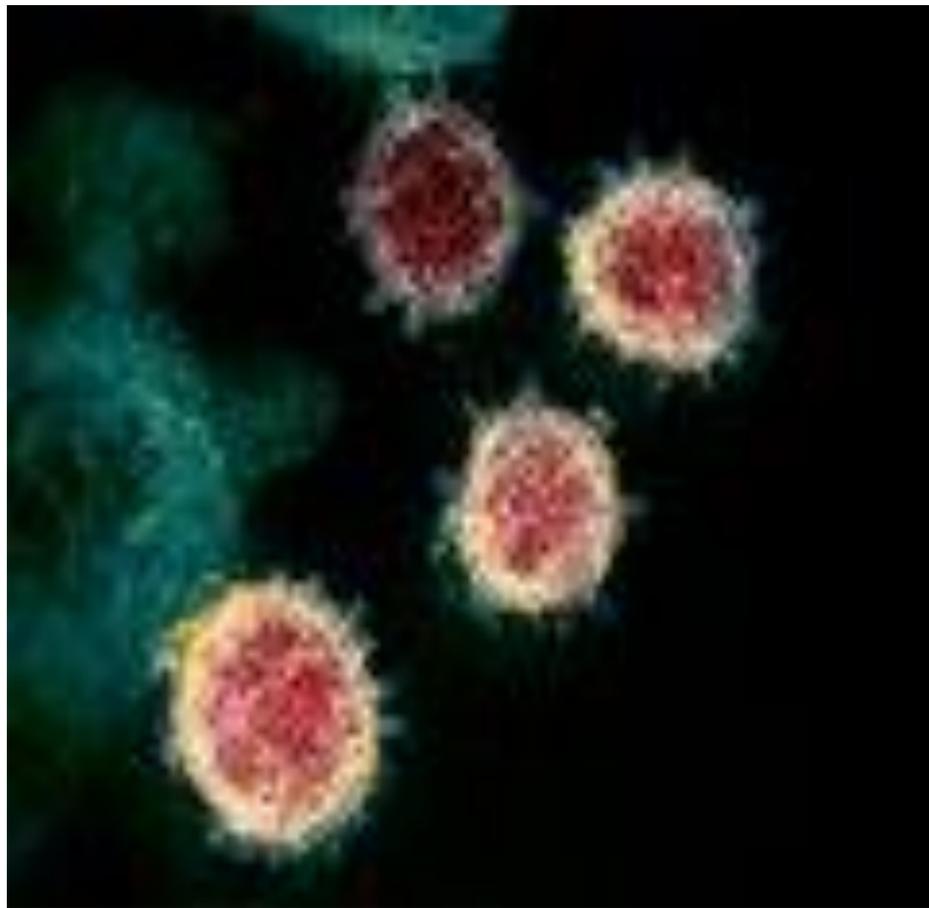
- Collection Development
 - Selection for collection
 - Negotiation
 - Payments
- Organizing – Resource Management
 - Bibliographic Control
 - Access Control (more e than print)
- Weeding Storing & Format Conversion & Updating
- Teaching people to search for, find, evaluate, select & use it

“But...Isn't it all on the internet?”

3. Enter: Covid19...

“Post Covid”

Accelerates directions of past 150 years



“Constant revolutionising of production, uninterrupted disturbance of all social conditions, everlasting uncertainty and agitation...

All fixed, fast-frozen relations... are swept away, all new-formed ones become antiquated before they can ossify. **All that is solid melts into air...**”

- 1848 K. Marx & F. Engels

<https://www.marxists.org/archive/marx/works/1848/communist-manifesto/ch01.htm>

4.1. Challenges & Chances from Changes Wrought by Covid19



Search by Country, Territory, or Area

Covid-19 Response Fund

Donate

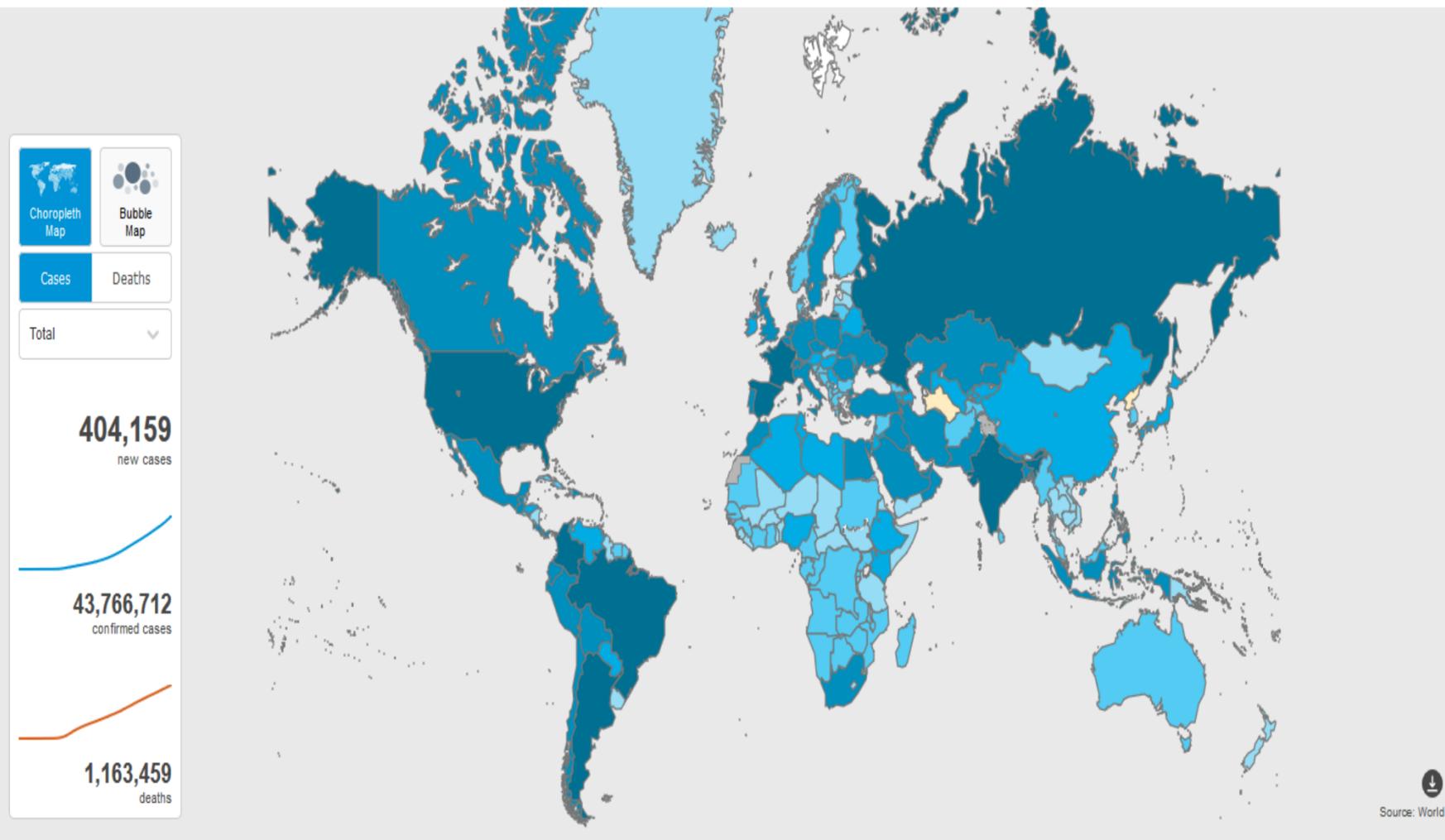
WHO Coronavirus Disease (COVID-19) Dashboard

Data last updated: 2020/10/28, 3:58pm CET

[Overview](#)

[Data Table](#)

[Explore](#)



Globally, as of 3:58pm CET, 28 October 2020, there have been **43,766,712 confirmed cases** of COVID-19, including **1,163,459 deaths**, reported to WHO.

<https://covid19.who.int/>

Covid19 : A horrible pandemic disease

- Killed over 1 million people (so far)
- Unknown long-term effects on our health
- Has made millions people across the globe
 - Sicker
 - Poorer
 - Lonelier
 - More frightened
 - Grief-stricken
- “Call it an “opportunity”,? NO!
- Prefer to say: creates chances or possibilities

4.2.A Challenges & Chances - Libraries' shifts to e-resources

HKUST 2019-20

~**93%** of the collection budget spent on e-resources

- E-journals = ~61%
- Databases = ~ 18%
- E-books = ~ 14%

2019 ACRL library expenditures data, collections

- PhD granting **79.2%** on subscriptions
- Bachelor & Masters: **82.6%** on subscriptions
- Bachelor's: **79.9%** on subscriptions
- Associate degree: **63.3%** on subscriptions

HKUST Library was fairly well-placed to serve users who could not come to the Library

BUT

- HKUST has a very small Humanities & Social Sciences division
- Many there also use more recent works

“ACRL Releases ‘2019 Academic Library Trends and Statistics.’”

Accessed October 30, 2020. <https://ala.informz.net/InformzDataService/OnlineVersion/ind/bWFpbGluZ0luc3RhbmNISWQ9OTY3NDY0MCZzdWJzY3JpYmVySWQ9MTAwNzM3MDY3MA>

4.2.B. Challenges & Chances - Libraries' shifts to e-resources

E-Resources & Dealing with Costs – even before Covid19

Example of Rich Countries

- 2011, the avg. ARL spent ~66% of on e-resources , by 2014, 75% on e-resources

Example of poorer region – South East Nigeria

- Low internet bandwidth
- Poor funding for library in all areas including acquisitions budget
- Inability of most library staff to use computers
- Unreliable power supply

Covid19 – Exacerbates resource poor situation

Plans to surmount problems

- Maximize discounts by acquiring electronic resources through a consortium to maximize profit and discount.
- The library should provide an alternative supply of power to support the library
- Conduct regular training of their staff on the technical skills, business, and negotiation skills
- The libraries should work to improve their internet bandwidth for better access to the internet

Okogwu, F. I., and R. E. Ozioko. 2018. "Challenges of Collection Development of Electronic Resources in University Libraries in South East Nigeria." *Library Philosophy & Practice*, June, 1–21.

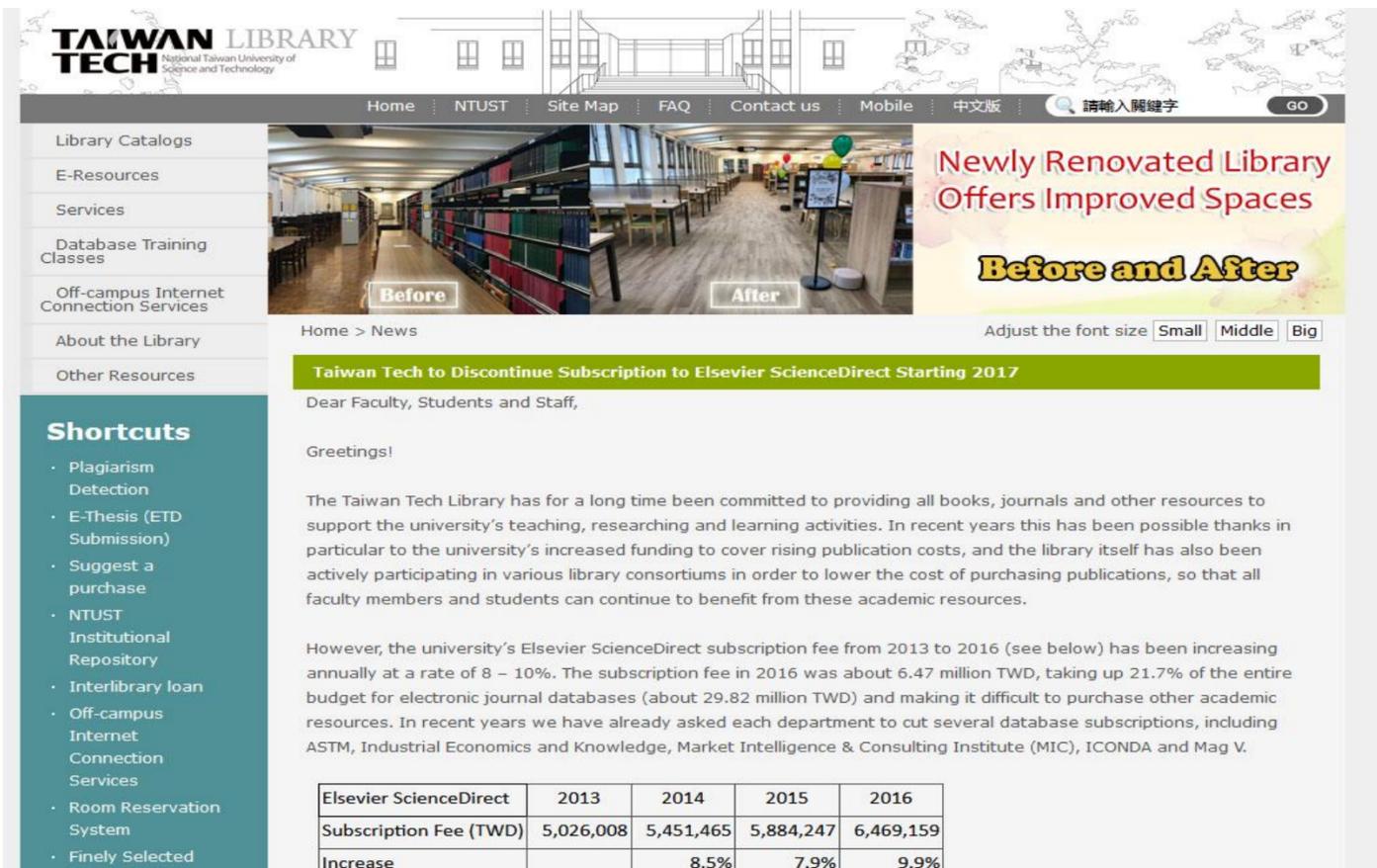
<http://search.ebscohost.com.lib.ezproxy.ust.hk/login.aspx?direct=true&db=lxh&AN=133865464>.

Savova, Maria, and Jason S. Price. 2019. "Redesigning the Academic Library Materials Budget for the Digital Age: Applying the Power of Faceted Classification to Acquisitions Fund Management." *Library Resources & Technical Services* 63 (2): 131–42. doi:10.5860/lrts.63n2.131.

4.3.A. Challenges & Chances: Collections

Cancellations & Boycotts – Before Covid19 . After Covid, probably accelerate

Hoeve, Casey Daniel. 2018. “Resource Management in a Time of Fiscal Scarcity: Combining Qualitative and Quantitative Assessment for Journal Package Cancellations.” *Serials Librarian* 75 (1–4): 42–50. doi:10.1080/0361526X.2019.1576571.



Taiwan Tech to Discontinue Subscription to Elsevier ScienceDirect Starting 2017

Dear Faculty, Students and Staff,

Greetings!

The Taiwan Tech Library has for a long time been committed to providing all books, journals and other resources to support the university's teaching, researching and learning activities. In recent years this has been possible thanks in particular to the university's increased funding to cover rising publication costs, and the library itself has also been actively participating in various library consortiums in order to lower the cost of purchasing publications, so that all faculty members and students can continue to benefit from these academic resources.

However, the university's Elsevier ScienceDirect subscription fee from 2013 to 2016 (see below) has been increasing annually at a rate of 8 – 10%. The subscription fee in 2016 was about 6.47 million TWD, taking up 21.7% of the entire budget for electronic journal databases (about 29.82 million TWD) and making it difficult to purchase other academic resources. In recent years we have already asked each department to cut several database subscriptions, including ASTM, Industrial Economics and Knowledge, Market Intelligence & Consulting Institute (MIC), ICONDA and Mag V.

Elsevier ScienceDirect	2013	2014	2015	2016
Subscription Fee (TWD)	5,026,008	5,451,465	5,884,247	6,469,159
Increase		8.5%	7.9%	9.9%

Once we get through this pandemic, higher education will have even more financial constraints. And will not be in a position to pay publishers millions of dollars for research that is behind a paywall.

– Elaine L Westbrooks (@UNC_Librarian) April 9, 2020

<https://www.insidehighered.com/news/2020/04/17/college-librarians-prepare-looming-budget-cuts-and-journal-subscriptions-could-be>

Taiwan – pioneering back in 206-17!

<https://library.ntust.edu.tw/files/14-1025-58346,r1-1.php?Lang=en>

4.3.B. Challenges & Chances: Collections

Before & after Covid Budgets mixed

How To Fight an Austerity Budget and Advocate for Your Library in the Age of COVID-19

by John Chrastka
Sep 24, 2020 | Filed in News

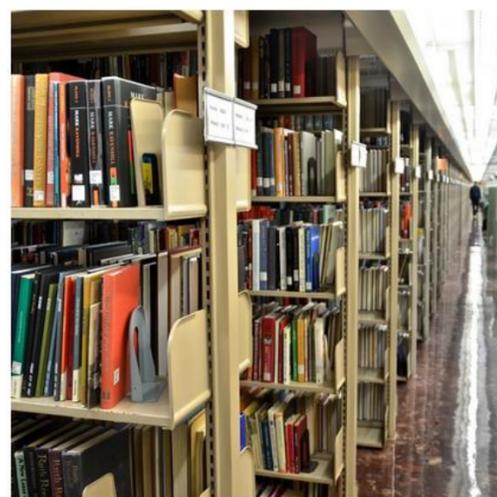


Wednesday, October 28, 2020

PENN STATE NEWS

HOME RESEARCH ACADEMICS IMPACT CAMPUS LIFE ATHLETICS ADMINISTRATION ARTS AND ENTERTAINMENT

Penn State Libraries reducing collections budget for 2020-21 fiscal year



Because of budget constraints, Penn State University Libraries will need to reduce spending on library collections, and collections selectors must prioritize several considerations in collection development activities during the 2020-21 fiscal year. IMAGE: PENN STATE UNIVERSITY LIBRARIES

The National Association of State Budget Officers (NASBO) is projecting a 20 percent decline in revenue for FY 2021. In comparison, at the peak of the Great Recession state budgets were off by 10 percent. Projections for municipal tax revenue are also grim. This massive multisector decline will have indirect negative effects on funding for state systems, public libraries, K-12 education, and higher education. Policymakers, politicians, and library leaders must explore interrelated options available to manage the impact of cut spending or raise revenue. It takes courage to raise taxes at any time, and especially during a pandemic. Without new revenue, we slide into austerity.

SCARCITY MEANS MEASUREMENT

Austerity budgets are all about scarcity. Austerity engenders a policy framework where the solution is more cuts rather than new revenue. In an austerity budget, there is not a lot of room to fund the number two or number three.



Australian Library and Information Association

HOME

MAIN MENU

SEARCH

COI

Federal government budget 2020-2021

Tonight's federal budget, as anticipated, provided an unprecedented level of government spending aimed at jobs and recovery. By putting money into businesses and cash into people's pockets, the government is banking on Australia emerging from the COVID-19 pandemic in better shape than other national economies.

While there remain concerns about long term job security for library and information workers, the budget offers some positive outcomes for individuals employed in the sector.

- The ALIA LIS pay and employment snapshot 2020 was based on a survey of more than 1,600 workers, with only 6% earning \$120,000 per annum or more. On this basis, more than nine out of 10 library workers are likely to benefit from the significant income tax cuts announced by the Treasurer this evening.

The budget also offers good news for our major collecting institutions and partner organisations.

- The Arts Minister had already revealed funding of nearly \$23 million in 2020-2021 as COVID relief for the national cultural institutions, including \$5.4 million for the National Library of Australia. Budget measures this evening include an additional \$31.2 million over four years to assist these institutions with capital works, storage and digitisation projects, and to support Trove.
- The Minister, in his Communications role, announced \$39.4 million in new funding for the Office of the eSafety Commissioner. This is in addition to the previously allocated \$10 million in 2020-2021 to pay for the increased need with COVID online activity.
- In related news, over the next four years, an additional \$28.3 million will go towards extending the Be Connected Program. ALIA has worked with the Office of the eSafety Commissioner and Good Things Foundation to assist the delivery of this digital literacy program for Australians aged over 50 through partnerships with public libraries across Australia.
- The Australian Institute of Aboriginal and Torres Strait Islander Studies (AIATSIS) will receive an additional \$10.1 million over four years to facilitate the return of more than 100,000 Aboriginal and Torres Strait Islander cultural heritage items to traditional owners and custodians.
- \$8.9 million over three years from 2020-2021 will increase the capabilities of the Humanities, Arts, Social Sciences and Indigenous e-research platforms, to improve the way researchers discover, access, curate and analyse Australia's social, cultural, heritage and Indigenous data.

https://www.apf.gov.au/About/Parliamentary/Parliamentary_Departments/Parliamentary_Library/pubs/tp/BudgetReview202021/HigherEducationResearchTeaching

<https://www.libraryjournal.com/?detailStory=how-to-fight-an-austerity-budget-and-advocate-for-your-library-in-the-age-of-covid-19>
<https://news.psu.edu/story/624778/2020/07/02/research/penn-state-libraries-reducing-collections-budget-2020-21-fiscal>

4.3.C. Challenges & Chances: Collections

Transformative Agreements & Plan S



Universities, often through their libraries pay Author Processing Charges (APC) and then the articles are made Open to the world Often combined w/ non-open access for the libraries that sign up.

HKUST has recently started its first transformative agreement with Cambridge University Press.

A banner with a dark blue background and yellow polka dots. The text reads: 'CUP welcomes the transformative journals programme from cOAlition S'. Below the banner, the author's name 'Matt Day' is listed, along with the date '19 October 2020' and the last update time '19/10/20 11:17'. The main text of the announcement follows.

CUP welcomes the transformative journals programme from cOAlition S

Matt Day 19 October 2020
Last update: 19/10/20 11:17

For some time now we have been committed to a transition to totally open research. And therefore we greatly appreciate the commitment that cOAlition S have made to funding the costs of Gold Open Access journal publishing. We are now pleased to be supporting their [transformative journals](#) programme as a new route to compliance with Plan S.

Our primary path to a sustainable, Open Access future continues to be through Read and Publish agreements, consistent with the transformative agreements route of Plan S. The transformative journals programme provides a welcome and much-needed opportunity for us to offer a Plan S-compliant publishing route to the many authors who are not yet covered by a Read and Publish agreement.

The transformative journals programme involves specific commitments which we support and will do our very best to meet as fully and quickly as possible. Many of the journals we publish may not meet all the OA growth targets purely on the basis of cOAlition S's funding for OA. We need a continued, widespread move to funding for Open Access around the world, through transformative agreements or other approaches. Global cohesion in the flip to open will benefit society in many ways, both economically and through more efficient and more effective research.

Both the transformative journals and transformative agreements routes in Plan S are transitional, and cOAlition S's support for them is due to end from 2025. We can't completely predict how our publishing models will look after 2025. Read and Publish agreements could simply become Publishing Agreements, and there may be other pillars of financial support for example to assist unfunded authors.

However our publishing models develop, transformative journals will be important in helping us make the transition to fully open research.

4.3.D. Challenges & Chances: Collections

Publishers Suddenly Open! (April –June 2020)

- HKUST & Libraries Across the world notify & help patrons

Special free access to ebooks, ejournals and streaming videos during COVID-19 outbreak

March 27, 2020 HKUST Library

HKUST Library News

Dear students and faculty members,
To assist online research, various publishers have enabled free access to their scholarly content for the remainder of this semester. Most free access periods will last until the end of May. There may be further extensions depending on current situations. Below are some major trials for you to explore:

Name of resource	Content
Annual Reviews	All journals with over 40,000 review articles
Cambridge U Press textbooks	700 e-textbooks via Cambridge Core
Digital Concert Hall – Berlin Philharmonic	Use the code BERLINPHIL to redeem 30-day free access latest by March 31
Digital Dissertation Consortium	Over 60,000 ProQuest dissertations from 2001 to 2006
Ebsco ebook Collection and ProQuest Ebook Central	Upgrade 1 to 3 concurrent users to unlimited users for participating publishers
ScienceDirect ebooks	Over 45,000 ebooks, ebook series, major reference works and e-textbooks
IEEE eLearning courses	Over 60 IEEE courses
Jove Science Education	All videos in science education series
JSTOR	All journal archives and primary source collections

The screenshot shows the Penn State News website. The header includes the Penn State logo and navigation links for Students, Business & Industry, Alumni, Visitors & Neighbors, Faculty & Staff, Campuses, and Colleges. The main headline reads "Libraries without walls: Even wider access to digital resources during pandemic" with a date of April 08, 2020. The article text discusses the impact of the COVID-19 pandemic on library access and mentions the HathiTrust Emergency Temporary Access Service.

<https://news.psu.edu/story/614577/2020/04/08/research/libraries-without-walls-even-wider-access-digital-resources-during>

<https://library.ust.hk/blog/2020/03/27/special-free-access-to-ebooks-ejournals-and-streaming-videos-during-covid-19-outbreak/>

4.3.E. Challenges & Chances: Collections

Use this time to re-negotiate, promote resiliency?



Leverage current shock period to promote format redundancy (both print & electronic) to ensure resilience & long-term sustainability of our collections.

During this crisis, it is in a short March 2020 video — actual or perceived — that are lying around.” For decades, or we win the pandemic and the attention collections are an important the digital trend and be the Public Sphere, in what content availability. It is

With the emergent budget crises, university administrators will be eager to reduce library collection budgets. The resilience of libraries — our ability to continue to serve users in the midst of the coronavirus emergency — will be used against us. But libraries should reject the prevailing logic of austerity as a justification for increasing reliance on e-books and the abandonment of print. Instead, let’s leverage this current shock period to promote format redundancy (both print and electronic) to ensure the resilience and long-term sustainability of our collections. This requires rejecting the neoliberal strategies of externalizing collections costs and vendor consolidation and, instead, promoting the democratization of scholarship with print at its core. Why print? Because it’s less expensive. Because print supports our equity goals of promoting the work of emerging viewpoints. Because we own it and can share it as we best see fit. We must act now, during this period of crisis, before it’s too late and we find we’ve forfeited control of our collections to corporate behemoths.

Guest bloggers David Eifler and Margaret Phillips are librarians at the University of California, Berkeley

<https://academeblog.org/2020/08/12/library-collections-and-coronavirus-capitalism/>

4.4. Challenges & Chances: Communicate with Users

HKUST Library's Response: Access Services & Facilities Keep Access & Circulation Information Updated

The screenshot shows the HKUST Library website. At the top left is the logo for THE HONG KONG UNIVERSITY OF SCIENCE AND TECHNOLOGY LIBRARY. A yellow banner at the top right contains 'TODAY'S HOURS' (Main Entrance Closed) and a 'Site Search' box. Below this is a navigation menu with 'Collections & Resources', 'Services', 'Events', 'Help For', and 'About Us'. A search bar with 'Word/Phrase' and 'Search' is visible. A large dark blue banner in the center reads 'Library & Learning Commons - Closed -'. To the right, a 'TODAY IN THE LIBRARY' section lists exhibitions: 'Photographs by Jin Shouxian' (18 Dec 2019 to 31 Aug 2020), 'Stencil Prints by Yu Ping and Ren Ping' (18 Mar to 09 Sep 2020), and 'Glimpses into the Past: Chinese Seals and Seal Impression Catalogues through the Dynasties' (07 May to 30 Oct 2020). A yellow box at the bottom left of the banner says 'Library & LC CLOSED' and provides instructions to check the website for updates.

Users want to know about hours & services & need help
Covid19 a chance to make more frequent & deeper connections

Important Information during the coronavirus situation

Hours

Due to the situation with the coronavirus, **The Library & Learning Commons are CLOSED until further notice.**

- Online access to e-books, journals, etc. continues 24/7.
- Information Help service continues Mon-Fri, 9am-5pm.
- Book & Media retrieval service pick-up available at G/F Gallery: Mon-Fri, 9am-5pm.

Library Materials Retrieval Service

The Library has a retrieval service for print books and media items (DVDs, CDs).

- Make your request online via PowerSearch ([guide](#)).
- Library staff will contact you by telephone or email with details of pick-up at the G/F of the Library.

Off-campus Access to E-Resources

Almost all electronic resources are available for remote access.

- Includes PowerSearch, databases, electronic journals and e-books ([guide](#))
- Visit the [EZProxy page](#) for technical information.

Waiving Fines

- All fines incurred from the Library's special closure will be waived.
- If you have difficulty returning items after the Library reopens, please contact us via email (lbcirc@ust.hk).
- The Library will be flexible and waive the overdue fines as necessary. Due to the online system's constraints, you may still receive auto-generated Overdue Notices. If you do, please ignore them, or contact us if you have questions.

Contact the Library

- Circulation: lbcirc@ust.hk Tel. 2358-6772
- Information Help: lbref@ust.hk Tel: 2358-6760 WhatsApp: 9701-1055 (text only)

Thank you for your understanding.

Slider in Promo area – leads to short & simple info

<https://library.ust.hk/about-us/policies-and-rules/important-information/>

4.5 Challenges & Chances - Increase Online Activities for Users

Libraries across the world increased their online services, including programming

Providing services remotely

Libraries around the world of all sorts have been working hard to provide access to collections and services remotely, often investing time and effort in updating websites and computer systems in order to deal with demand. While many libraries already had a strong digital presence, many others have now moved to create one in order to continue serving members, such as the library at Al Iraqi University in Iraq. As highlighted in a

s
e
E
T
i
f
f
i

All types of library have promoted their **digital services** – for example, the Bibliothèque nationale de France is organising **virtual exhibitions** and other **learning tools** (especially over the summer months), and the National Library of Spain is **promoting** its digital content that can be used to support education, the US Library of Congress's Folklife Centre is running **weekly concerts online**, the National Library of Morocco is providing **free eBooks**, and the Public Library in Aarhus, Denmark, has put its digital content at the front of its **website**, while the **Granby library in Quebec, Canada** is highlighting content focused on learning new skills. The **National Library and Information Service of Trinidad and Tobago's Heritage Library Division** has even used the circumstances of the pandemic to accelerate its shift to providing a digital offer. **American libraries** too have sought to bring literacy programming online.

Building on its SimplyE app, **New York Public Library** is running online book clubs, as is the **Library of Alexandria, Egypt**. Across Malaysia, in preparation for World Book and Copyright Day on 23 April, a #LetsReadTogether campaign encouraged people across the country to read more online. Libraries in Johannesburg, South Africa, have reinforced their activities on social media, including new regular 'ask a librarian' sessions, for example in this **revised planned schedule**.

Kibera and Nakuru public libraries in Kenya - partners of EIFL's Public Library Innovation Programme - are promoting local language content around COVID-19 through social networks, as well as sharing book recommendations, while the **Ghana Library Authority** (another EIFL-PLIP partner) is also promoting access to its digital content alongside key health information. **Kota public library** in India too has increased its online services, promoting bibliotherapy as a means of helping users through the crisis, and receiving useful coverage in the local press.



Date	September 24, 2020 (Thursday)
Time	16:00 - 17:30
Speaker	Prof Stuart Gietel-Basten
Moderator	Victoria Caplan
Venue	Zoom
Language	English

Tags: **DEMOGRAPHICS** **POPULATION**

About the Talk

In this talk, Professor Gietel-Basten will discuss his recent book, *The Population Problem in Pacific Asia*. This book is one of first to look in-depth at the issue of low fertility in Pacific Asia. Considering the whole region in context, there is also a focus on China, where he addresses such questions as, "why does the "two-child ideal" turn into a "one-child intention?" and whether the two-child policy is Chinas "silver bullet".

A lively speaker, Prof Gietel Basten uses qualitative and quantitative data and examples from newspapers and other media to help us come to a better understanding of the so-called population problems in the region.

You can register at [Library Event Registration](#)

- HLTH1010 HKUST students may attain 1.5 hour credit for the Healthy Lifestyle Course after attending the seminar.
- This event will be recorded using video and photography.



This talk, postponed because of Covid had ~ 230 attend, our physical venue couldn't accomodate <https://lbcone.ust.hk/booktalk/?p=178>

4.6. Challenges & Chances - Create Access & inform patrons

DIGITAL FREEDOMS

A textbook case in creating access

The University of Southern Queensland's physical library collections were closed on 25 March 2020 to limit the spread of COVID-19. Under the direction of Carmel O'Sullivan, Director of Library Services, the Library clearly communicated to the USQ community the move to operating exclusively online whilst campus libraries were temporarily closed. An immediate and pressing challenge was to ensure that accessibility to textbooks was maintained over this time. There was a need to advocate for access and make informed decisions based on analytics and knowledge of licensing and copyright allowances.

The physical collection closure resulted in the cessation of physical book loans to all staff and students. Prior to the closure, planning had commenced to identify all textbooks that were only available in print in the Library. At this time and for the weeks after the closure, a range of activities were undertaken. These actions were underpinned by effective communication and liaison across Library teams and with academic staff members. This included early engagement of the Director (Library Services) with Executive Deans and Heads of School and Liaison Librarians communicating with academic staff about alternative access options for print textbooks.

1. **Gathering and Analysing Data:** Creation of a central spreadsheet for teams to share and record the following information - bibliographic metadata, usage analytics, acquisition options, teaching and learning repository coverage, references in the Learning Management System and copyright allowances.
2. **Content Acquisition:** Acquisition of high use textbook electronic format within budget allowances.
3. **Learning and Teaching Repository Audit:** Review of remaining print textbook titles against learning and teaching repository holdings to identify which titles already had digital sections available.
4. **Learning Management System Audit:** A proactive audit of the Learning Management System to identify where academic staff members referred to sections of the textbook. This information was cross-checked with the findings of the Learning and Teaching Repository Audit.
5. **Copyright Review:** Review of available copyright allowances for partial digitisation of print textbooks for Semester as requested.

6. **Digitisation:** Digitisation of chapters identified by Liaison Librarians and academic staff members, within copyright

Free CARL-CAUL-CFLA Webinar: Emergency Access and the Prospect of Controlled Digital Lending in Canada: Perspectives

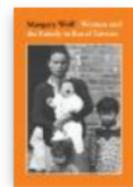
Home > Free CARL-CAUL-CFLA Webinar: Emergency Access and the Prospect of Controlled Digital Lending in Canada: Perspectives

Free CARL-CAUL-CFLA Webinar: Emergency Access and the Prospect of Controlled Digital Lending in Canada: Perspectives

Date and time: Wednesday, June 24, 11:00 a.m. - 12:00 p.m. ET



The Canadian Association of Research Libraries (CARL), the Council of Atlantic University Libraries (CAUL) and the Canadian Federation of Library Associations (CFLA) are pleased to present this panel discussion for the Canadian public and academic library community, which will explore the concept of controlled digital lending (CDL) as well as the current context of providing limited access to digitized print collections during the COVID-19 pandemic.



BOOK
Women and the family in rural Taiwan
Margery Wolf.
Stanford, Calif. : Stanford University Press, 1972

COURSE MATERIAL

Online access >

View it online

For Request Sign in

Total number of records: 1
Open access via Open Library Show license

More from the same Course

HUMA 5750 · Family and Lineage in South China · III · Tik Sang

TOP
VIEW IT ONLINE
COURSE
DETAILS
VIRTUAL BROWSE
SEND TO
LINKS
KNOWLEDGE CARD

HKUST Library made link to online copy from the Open Library for ~5% of print reserve
<https://lbdiscover.ust.hk/bib/991012873166503412>

Using cracks in the walls

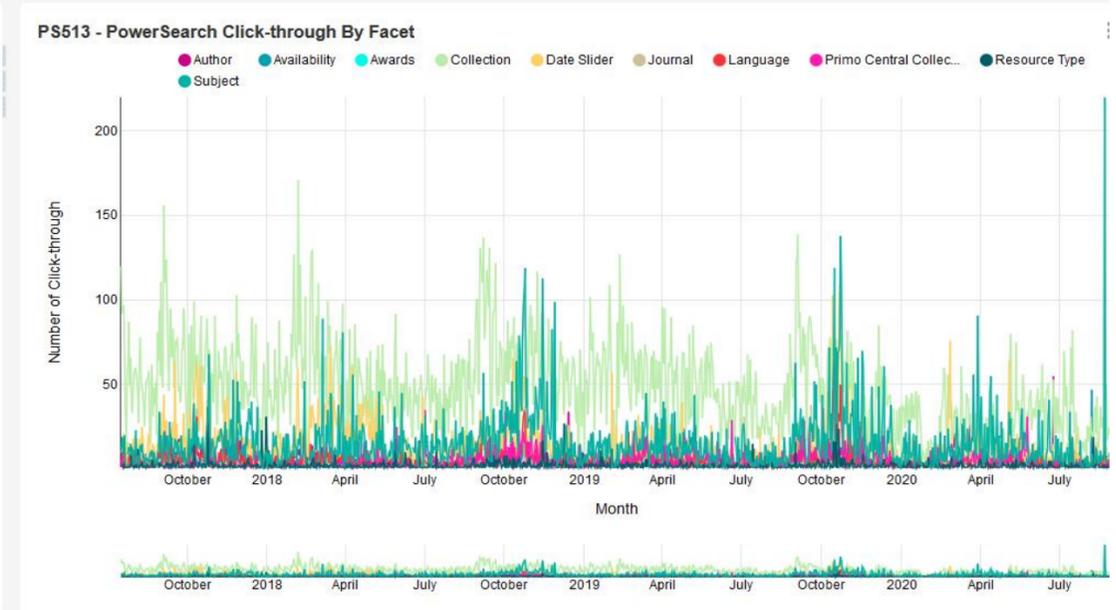
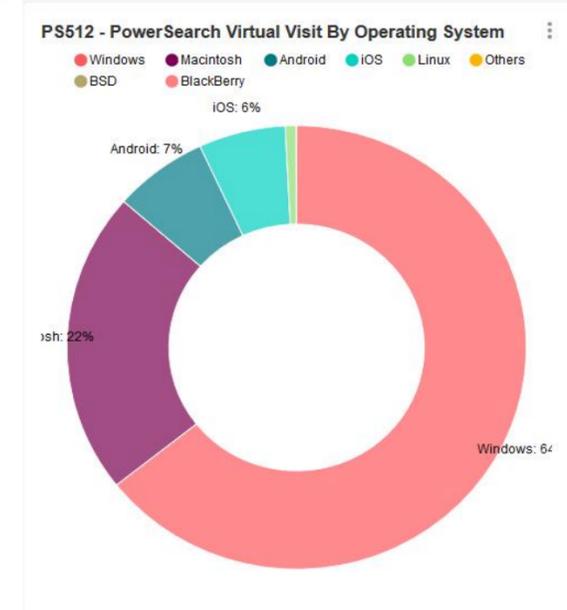
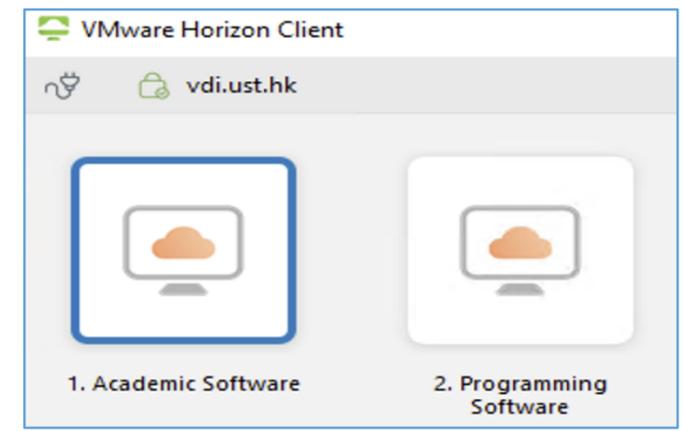
PEARSE, TAHNEE. 2020. "A Textbook Case in Creating Access." *InCite* 41 (7/8): 34.
<http://search.ebscohost.com.lib.ezproxy.ust.hk/login.aspx?direct=true&db=lxh&AN=144343577>.

<https://www.carl-abrc.ca/mini-site-page/cdl-webinar-june2020/>

4.7.A. Challenges & Chances - Maintain Access & Library Services

Library Systems Work -= VITAL

- Worked to ensure non-stop resource access via EZProxy
- Provided support, advice & training for colleagues in other Lib units
 - Moving files to shared drive
 - Setting up Remote Access to E-Learning work-station in office
- Continued to develop new services & projects as usual
 - Library Analytics Dashboard
 - New Feedback form System
 - New e-Thesis submission
 - Alma-Primo CDI Migration
 - And much more!!!

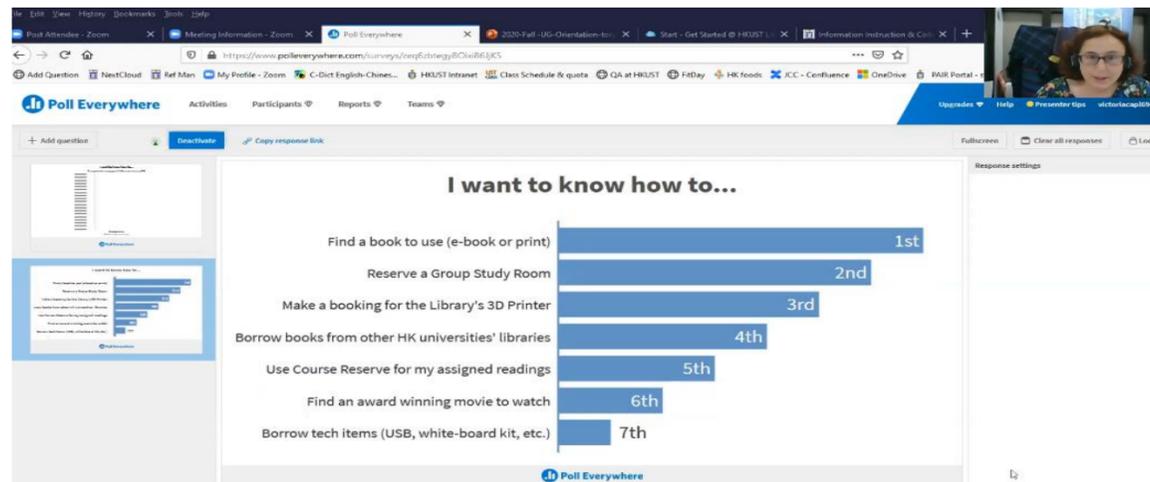
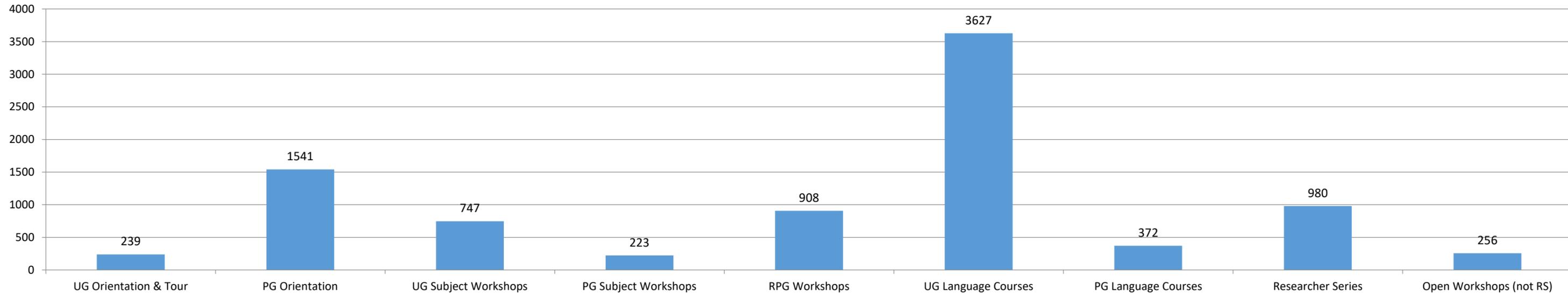


Changes & skills will bear fruit in the future with more remote working or other challenges

4.8. Challenges & Chances - Continue to Reach Users with Education

2019-20 - 258 sessions, 8,893 attendees

Overall rating: 86.78%
Session surveyed: 110
Responses: 1,588 (3,562 attended)



Spring & Fall 2020
Both semesters all online

4.9. Challenges & Chances - Promote Open Scholarship

At HKUST...

- Open Educational Resources (OER)
 - Faculty Select. etc.
- Open Library
 - CDL with Reserve.
- Open Data
 - Continue efforts in teaching data discovery
 - RDM
- Open Access
 - Transitional Agreements
 - Teach Author Rights

The screenshot shows the OECD website's navigation bar with links for 'OECD Home', 'About', 'Countries', 'Topics', and 'Coronavirus (COVID-19)'. Below the navigation is a blue banner with the OECD logo and the text 'TACKLING CORONAVIRUS (COVID-19) CONTRIBUTING TO A GLOBAL EFFORT'. The main content area features the title 'OECD Policy Responses to Coronavirus (COVID-19) Why open science is critical to combatting COVID-19' with a sub-header 'Updated 12 May 2020'. On the left, there is a sidebar with a 'Disclaimer' section, a 'Quick search' box, and a 'Key messages' section containing links for 'Achievements of open science initiatives and commitments', 'Remaining challenges', and 'The way forward: Resilient open'. The main content area has a 'Key messages' section with two bullet points: 'In global emergencies like the coronavirus (COVID-19) pandemic, open science policies can remove obstacles to the free flow of research data and ideas, and thus accelerate the pace of research critical to combating the disease.' and 'While global sharing and collaboration of research data has reached unprecedented levels, challenges remain. Trust in at least some of the data is relatively low, and outstanding issues include the lack of specific standards, co-ordination and interoperability, as well as data quality and interpretation.' An 'OPEN PDF' button is visible in the top right corner of the content area.

- 2019, nearly half of 1,516 libraries in the United States reported an OER initiative at their institution
- 12 estimated OER had saved their students \$1 million+
 - Community colleges 62% with OER initiatives
 - PhD 55% with OER initiatives
 - Master's colleges and institutions at 42%
 - BA colleges 31%.

“ACRL Releases ‘2019 Academic Library Trends and Statistics.’”

Accessed October 30, 2020. <https://ala.informz.net/InformzDataService/OnlineVersion/ind/bWFpbGluZ0luc3RhbmNISWQ9OTY3NDY0MCZzdWJzY3JpYmVySWQ9MTAwNzM3MDY3MA>

4.10. Challenges & Chances - Develop Community of Practice

Emergency spurs us on to learn from & be in solidarity with other librarians & members of our community of practice

The screenshot shows the IFLA website's page for 'COVID-19 and the Global Library Field'. The page features a navigation menu with categories like 'About IFLA', 'Membership', 'Publications', and 'Annual Conference'. A search bar is located in the top right. The main content area includes a header with the title and a sub-header 'UPDATES'. Below this, there is a section titled 'Key Resources for Libraries in responding to the Coronavirus Pandemic' with a list of bullet points detailing various resources and actions. The page also includes a 'Last update: 13 October 2020' notice.

<https://www.ifla.org/covid-19-and-libraries>

The screenshot shows the Ithaka S+R website's page for 'COVID-19 Resources for Higher Education and Academic Libraries'. The page features the Ithaka S+R logo and a navigation menu with categories like 'Our work', 'Publications', 'Blog', 'People', 'About', and 'Contact us'. A search bar is located in the top right. The main content area includes a header with the title and a sub-header 'Resources for Higher Education and Academic Libraries'. Below this, there is a section titled 'Services and initiatives' with a list of bullet points detailing various services and initiatives. The page also includes a 'Last update: 13 October 2020' notice.

<https://sr.ithaka.org/our-work/covid-19/>

4.11.A. Challenges & Chances

Re-Center Library in Institutions & Society

- Library = Way through the Paywall
- Library = Centre for help – knowledgeable staff
 - No IP access, Students & Researchers may see more need for librarian help
- Library patrons hunger to return to the Library?
 - Some do, they want a good place to concentrate, good internet, companionable
 - Danger of becoming accustomed to NOT going to the Library
- Library patrons, especially students seek connection & activities
 - Cultural Activities (Library talks and Exhibitions = very popular)
 - Source of light & joy in a difficult time
 - Attendance not limited by constraints of physical venue

BUT:

- Problem of money, access, & organizing library material in a “library without walls” remains
- Library resource still often chained up, walled off.

4.11.B. Challenges & Chances

Re-Center Library in Institutions & Society

Focus on Why We Are Here- Core Purposes



Off campus? You will be brought to the EZ Proxy login. Use your usual HKUST login and password. [Details about EZ Proxy.](#)

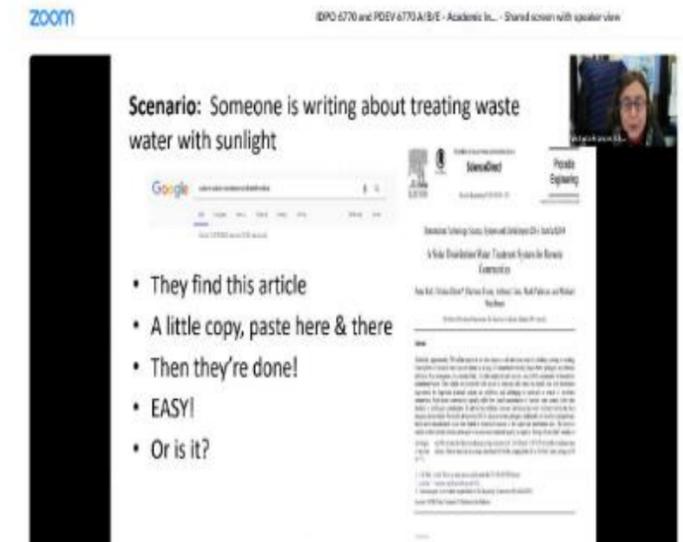
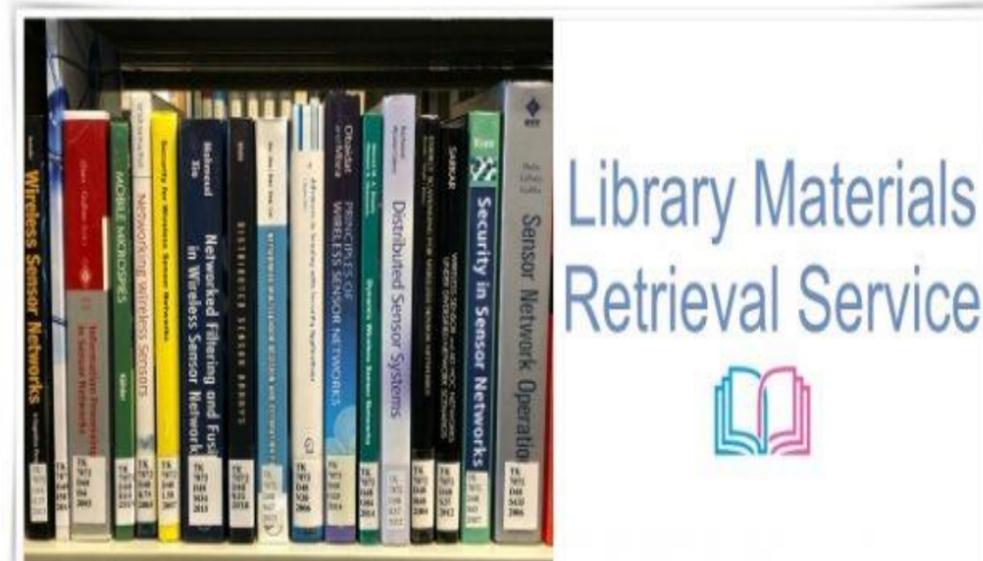
Remote Access

Status: Enter your ITSC or Alumni e-mail account name and password.

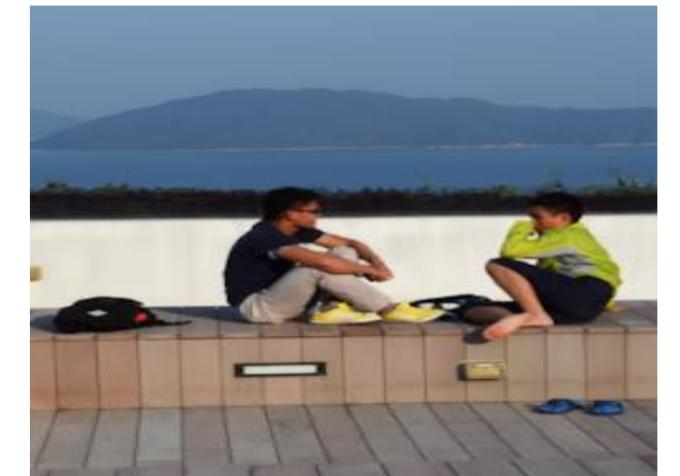
Your ITSC or Alumni E-mail Account Name:
(e.g. abcd - not abcd@ust.hk)

Password:

On campus, or after logging in via EZ Proxy, you will be brought straight to the vendor or publisher's site to read the book.



Library as Collections & Services: Online 24/7 *** Physical Materials (as much as possible) *** Help & Instruction



Library as space: Research *** Study *** Intellectual Exploration *** Forging Community

4. 12 Challenges & Chances from Changes Wrought by Covid19



*Ring the bells that still can ring
Forget your perfect offering
**There is a crack, a crack in everything
That's how the light gets in***

-Leonard Cohen (1934-2016)

<https://www.youtube.com/watch?v=48AJBXs5dNc>

LEONARD COHEN



THE FUTURE